

A Study on Value Chain Analysis in Dairy Sector Kilinochchi District, Sri Lanka

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Abstract

Introduction : Value chain analysis is essential to an understanding of markets, their relationships, the Participation of different actors, and the critical constraints that limit the growth of livestock production and consequently the competitiveness of smallholder farmers. These farmers currently receive only a small fraction of the ultimate value of their output, even if, in theory, risk and rewards should be shared down the chain. Objective : Main objective of the study is to evaluate the effectiveness of the value chain in the karachchi division, Kilinochchi district. And environs with a view to achieving the following broad output, to identify the key value chain actors in the dairy sector; to find out key factors influencing on value chain analysis for dairy sector; to discover the strengths and weakness of each value chain actors; to discover the opportunities and threats of each value chain actors; to suggest the value chain actors to strengthening the dairy sector in accordance with benefits of socio and economic point of view.

Index terms— competitiveness, smallholder, livestock, constraints, strengthening

1 Introduction

he role of livestock in agriculture in Sri Lanka is complex and significantly different from that of industrialized nations. Although the contribution of livestock sub-sector to the national Gross Domestic Product (GDP) is in the lowest level, it has been a crucial source of high quality protein, minerals and vitamins to the population, by way of milk, meat and eggs. For many rural smallholder farmers, livestock is a 'living bank' that serves as a financial reserve for periods of economic distress ??Perera and Jayasuriya, 2008). In this way, this study focuses on the value chain analysis in Author : University of Jaffna. E-mail : Achchu2009@gmail.com Author : University of Jaffna. E-mail : k.r.kaja@gmail.com the dairy sector in the Karachchi Division, Kilinochchi District, Northern Province of Sri Lanka. Further, the livestock value chain can be defined as the full range of activities required to bring a product (e.g. live animals, meat, milk, eggs, leather, fiber, manure) to final consumers passing through the different phases of production, processing and delivery. It can also be defined as a market-focused collaboration among different stakeholders who produce and market valueadded products. Value chain analysis is essential to an understanding of markets, their relationships, the Participation of different actors, and the critical constraints that limit the growth of livestock production and consequently the competitiveness of smallholder farmers. These farmers currently receive only a small fraction of the ultimate value of their output, even if, in theory, risk and rewards should be shared down the chain (Rota and Sperandini, 2010).

After the successive resettlement in the Karachchi Division, people move to agricultural, dairy and poultry sector activities. The opportunities of the dairy sector is in the tremendous trend , the demand side of milk is in the highest level, especially, cooperative societies, retail shops, companies like Nestle Lanka Plc and local people raise the demand in the Karachchi Division. But in the supply side has the weakness to produce the expected level of milk production. There are so many reasons behind this constrains such as lack of grade breeds in the dairy sector, ineffective management of the dairy sector, high cost of feeding, lack of awareness among individual

4 LITERATURE REVIEW

44 farmers, lack of artificial insemination, lack of financial support etc. Balancing between Demand and supply side
45 of the dairy sector is in the problematic one. Due to that especially the weakness of supply side should be focused
46 through the research and development side. Therefore, this study has the valuable purpose as strengthening the
47 value chain actors (individual farmers, input suppliers, and milk bulking, processing & marketing) in the Dairy
48 sector, Karachchi Division.

2 II.

3 Study Objectives

51 The main objective of the study was to undertake value chain analysis for dairy sector, Karachchi division,
52 Kilinochchi District, Sri Lanka and environs with a view to achieving the following broad outputs.

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54 Participation of different actors, and the critical constraints that limit the growth of livestock production and
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57 Objective : Main objective of the study is to evaluate the effectiveness of the value chain in the karachchi
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59 key value chain actors in the dairy sector; to find out key factors influencing on value chain analysis for dairy
60 sector; to discover the strengths and weakness of each value chain actors; to discover the suggest the value chain
61 actors to strengthening the dairy sector in accordance with benefits of socio and economic point of view.

62 Methodology : Qualitative study, especially field interview method has been utilized to get the valuable
63 information from value chain actors as input suppliers, individual farmers, and milk bulking, processing &
64 marketing actors in the dairy sector.

65 Conclusion : Kilinochchi district is considered as feasible place to dairy farming, but unfortunately people
66 in this district have to face financial difficulties. And also they don't have the educational background to plan
67 the dairy farming in the large scale; further co-op society in the karachchi division has not enough technological
68 facilities to preserve the pure milk. And also they don't have the value added strategies like milk toffee, ice
69 cream, yoghurt in the large scale. Due to that government and nongovernment organizations should focus their
70 activities toward dairy farming. opportunities and threats of each value chain actors; to -To identify the key
71 value chain actors in the dairy sector -To find out key factors influencing on value chain analysis for dairy sector
72 -To discover the challenges of value chain actors -To discover the opportunities of value chain actors -To suggest
73 the value chain actors to strengthening the dairy sector in accordance with benefits of socio and economic point
74 of view III.

4 Literature Review

76 The review of literature included the collection of various earlier studies that were carried out in Srilanka and
77 the region in order to appreciate the current thinking in the dairy value chain in Karachchi and the region.

78 Every firm is a collection of activities that are performed to design, produce, and market, deliver and support its
79 product. All these activities can be represented using a value chain model. Competitive advantage is created and
80 sustained when a firm performs the most critical functions e either more cheaply or better than its competitor(s).

81 Value chain can be used to examine the various activities of a firm and how they interact in order to provide
82 a source of competitive advantage by, performing these activities better or at a lower cost than the competitors.
83 In competitive terms, value is the amount buyers are willing to pay for what a firm provides them.

84 Creating value for buyers that exceeds the cost of doing so is the goal of any generic strategy. Value
85 instead of cost, must be used in analyzing competitive position". Sustaining competitive advantage depends
86 on understanding NOT only a firm's value chain but how the firm fits in the overall value system. There are
87 stakeholders, who are not direct actors/players in the dairy value-chain, but contribute to its development. The
88 stakeholders in question take different forms such as government; development organisations or promoters and
89 input suppliers are necessary and have played very important roles in the development of the dairy subsector
90 in Karachchi Division. These stakeholders may fall in any of the categories given below and appropriate data
91 collection tools or checklists of information required were prepared.

92 The key players in the value chain were the input suppliers, farmers of various sizes, milk collection centers,
93 processors and retail outlets. Each of the players in the value chain carry out various value adding services, the
94 input suppliers for instance provide various veterinary drugs, milking equipment, AI services, feed among other
95 services. The primary producer in the dairy value chain -the farmer carries various animal husbandry measures
96 such as disease control measures, provision of feed to in-calf and lactating cows requirements and traded through
97 the formal marketing channels. The farmers adopt different feeding regimes; provide water to enhance milk
98 production by dairy cows. It has been established that the larger the scope of operation of the farmer, the
99 lower the cost production, hence economies of scale. The Milk Collection Centers play intermediary roles for
100 small holder farmers to enable them enter the commercial selling of milk through the processors to the market.
101 Milk Collection Centers (MCCs) will bulk the milk, test the milk for quality and chill the milk to the approved
102 temperature by the processor. Some MCCs provide capacity building services to farmers in order for the farmer
103 to run dairy farming as a business. The processor is an important player in the dairy value chain. The processors

104 have played the role of promoting the growth of the dairy subsector and offering the market to the MCCs and
105 the farmers to buy their milk. The processors buy raw milk and produce various milk and milk products. Some
106 of the products the processors produce include pasteurized fresh milk, long life milk, lacto, butter, yogi drinks
107 among others. The processor enters into supply agreements with various retail outlets such as Shoprite, Spar
108 supermarkets among others.

109 The promotion of value chains in agribusiness aims to improve the competitiveness of agriculture in national
110 and international markets and to generate greater value added within the country or region. The key criterion
111 in this context is broad impact, i.e. growth that benefits the rural poor to the greatest possible extent or, at
112 least, does not worsen their position relative to other demographic groups (GTZ, 2006). The need to connect
113 producers to markets has led to an understanding that it is necessary to verify and analyze markets before
114 engaging in upgrading activities with value chain operators. Thus, the value chain approach starts from an
115 understanding of the consumer demand and works its way back through distribution channels to the different
116 stages of production, processing and marketing (GTZ, 2006). Globally livestock ownership currently supports
117 or sustains the livelihoods of an estimated 700 million rural poor, approximately 70% of the world's rural poor
118 population (PPLPI, 2001). The dairy cow is one of the most important investments a farmer can make to
119 improve their standing because of their inherent value, the nutritional valuable milk produced, the work they
120 can perform, and the way it can help diversify farming activities. The importance of the dairy cow is expected
121 to increase as food imports to Sub-Saharan Africa (SSA) are projected to more than double by 2030 under a
122 business as usual scenario (World Bank, 2008). Dairy provides rural farmers with a way to increase assets, a
123 method to diversify income and nutrition. Dairy is also an important tool to address poverty, enhance agricultural
124 development, and create employment opportunities beyond an immediate The following trends will affect dairy
125 production, particularly rural, smallholder livestock producers: 1) Increasing pressure on common grazing and
126 water resources; 2) A shift in livestock production from a local, multi-purpose activity to an increasingly market-
127 oriented and vertically integrated business; and 3) Strong growth of industrial production units reliant on the use
128 of cereal based feeds close to urban centers (PPLPI, 2009). An estimated 60 % of the African rural population
129 lives in areas of good agricultural potential, but with poor market access. Only 22 % live in areas of good
130 agricultural potential and good market access. About 18 % suffer poor market access and poor agricultural
131 potential (Kelley and Byerlee, 2004 cited by Koenig et al.

132 **5 2008).**

133 Heiko Bammann (2007): in his paper, "Participatory value chain analysis for improved farmer incomes,
134 employment opportunities and food security" , states that, Collaboration between government agencies, non-
135 governmental agencies, and private agribusinesses offers the greatest potential for applying the value chain
136 concept, with the aim of increasing income and employment through improved farming. The approach can be
137 applied to a wide range of situations and for different beneficiary groups, including youth and women's groups.

138 **6 In the Land" O Lakes study [Swanson Study (2009)] entitled** 139 **Dairy Development for Vulnerable**

140 Populations in Zambia established that poor maintenance of roads in the milk shed areas made it impossible for
141 the processor trucks to gain access to Milk Collection Centres (MCCs) among other key findings. To strengthen
142 the capacity of the small holder dairy farmer, the study recommended that promoting organisations should have
143 field level hands on support and training to direct beneficiaries of the dairy cows and maintain close monitoring
144 through farm visits in addition to group meetings. The farmer training should focus on record keeping, improved
145 management of animals, with attention to growing special feed for dry season months.

146 Most commonly, milk processing in tropical countries is characterized by inadequate technological and economic
147 conditions. Smallholder farmers are increasingly trying to produce milk regularly for sale directly to customers
148 in their village or nearby cities, or to private milk vendors, or to milk plant in the local region (Malcolm, 1999).

149 IV. Qualitative study, especially field interview method has been utilized to get the valuable information from
150 value chain actors as input suppliers, individual farmers, and milk bulking, processing & marketing in the dairy
151 sector. Separate structured interview questions have been designed by researchers (see the annexure). Further
152 judgmental sampling method was used to select the respondents in the key value chain actors. d) Sampling Design
153 Respondents in the Input suppliers Firstly, Owners of five retail shops providing feeding items to the dairy sector
154 located in the Karachchi division were selected and interviewed. Secondly, in the category of input suppliers,
155 especially in the financial services, managing in charge of Bank of Ceylon and credit officer in commercial
156 bank, Kilinochchi district were interviewed. Thirdly, doctor in charge who practices veterinary medicine in the
157 socioeconomic development project for dairy farmers in Karachchi DS division was interviewed.

158 **7 Methodology of The Study**

159 **8 Respondents in individual farmers**

160 Thirty individual farmers who have involved in the dairy farming activities, Karachchi division were selected and
161 also interviewed by the research team.

12 III. RETAILS SHOPS PROVIDING FEEDING ITEMS TO THE DAIRY SECTOR IN KARACHCHI DIVISION

9 Respondents in the milk bulking, processing & marketing activities

Under this category, eight members including general manager and two labors in the maintenance section in Livestock Breeders co-op society, Karachchi division were interviewed. Secondly, five runners in the dairy sector, who collects and delivers the milk to the people, retail tea shops, firms and primary schools in the Karachchi Division, were interviewed. Finally, Managing in charge and marketing field officer of Nestle Lanka Plc, in the Karachchi division were interviewed.

V. According to the statement of the doctor in charge who practices veterinary medicine, in the kilinochchi district, especially the climatic condition is not suitable for some grade breeds, due to that the selection of the grade breeds is the most important one to dairy sector development, the grade breed as the Sunanthini is the best breed for kilnochchi district. Therefore, especially the nongovernment organizations as world vision, UNDP, IOM etc should focus the suggestion of the doctor in charge. Further, the grade breed as Sunathini can be imported from Kerala region. India with minimum legal procedures.

10 Value chain analysis

Further, he pointed that, Co -op societies, individual farmers and other actors in the milk processing and marketing in the karachchi division In Karachchi division, fifteen loans especially to the dairy sector have been provided to the people who have involved in the dairy sector successfully for last couple of years. The resettlements of these loans are in the 90 percentage level. Further, the bank are ready to provide the loans with minimum procedures as certificate of veterinary doctor , two government employees grantees, and required insurance. But people have lack of awareness to get the loans, even though bank has not focused any training program yet now to give the awareness.

And also BOC and Cargills have jointly planned the strategic alliances in the Dairy sector in the Kilinochchi district, due to that they have already named the project as Yarlpnam Dairy Development Ltd with estimated cost of 500 million approximately. Further, 5000 direct and indirect employees can be benefited from this project (see the annexure 4). So that, in future, the dairy sector development will be in the tremendous way.

11 Credit Officer in Commercial Bank

Private commercial banks in the kilinochchi district have the rigid procedures of loaning system compare with government oriented commercial banks, in the private sector, the commercial bank has the better loaning system to the self employment, in the island wide, even though in the karachchi division, the activities of the loaning system in the dairy sector is in the lowest level. Only three loans have been provided to the dairy sector. It is the far lowest level compare with other districts in the Northern Province. Resettlement of the loans is in the question mark especially in the self employment purpose, because, people generally get the loans for the self employment purpose, but they use the loans for building constructions (housing) and other personal purpose. Due to that the credit unit and managing in charge of commercial bank in the kilinochchi district have the risks to provide the loans to the people.

12 iii. Retails Shops Providing Feeding Items to the Dairy Sector in Karachchi Division

In the Karachchi division, approximately, fifteen retail shops are functioning; mainly they sell the prima branded feeding items, further, the demand for Prima brand is in the peak level. They all generally sell the 8000 kg prima dairy mass per month. Mainly dairy mass and minerals items are demanded by the farmers in the division.

Challenges of the Retail Shops providing feeding items -High rent, they pay for the owner of shop -Expand the business is in the question mark, because, lack of financial support -Life time of the dairy feeding items is in the low level (minimum one month period) -Lack of awareness in the Dairy feeding items and its marketing strategy -Lack of awareness to get the loans from financial intermediaries -Surviving in the high rocket speed inflation in the Sri Lanka.

But, there are some opportunities, marketing of feeding products will be increased in future, because the dairy sector development has been focused by people, co-op societies, and other private sectors in the Karachchi division, further, Nongovernmental organizations as World vision, UNDP, IOM have implemented the several project related to the dairy sector in the division. Opportunities of the Livestock Breeders' co-op society in the dairy sector -Co-op society has the two model farms with sixteen high breeds, now only five dairy castles provide the yields, in future; yielding capacity of the farms will be increased -Marketing opportunities of the pure milk and other value added products as curd, moor, ice cream and yoghurt are in the highest level, dairy related products are demanded by the private sectors as nestle lanka plc, cargills, other retail shops, and people in the division -Documents and accounting system are maintained in the proper way, due to that, controlling activities as budgeting , forecasting can be utilized to get the earning with minimum cost ii. Runners' Perspective towards Dairy sector

218 In Karachchi division, fifteen runners who collect and deliver the milk to the people, retail tea shops, firms
219 and primary schools are functioning in the dairy business approximately. Out of fifteen runners, five runners
220 were selected as interview respondents.

221 Challenges of the runners in the dairy sector -High Transportation cost, increasing oil price is the main reason
222 to the high transportation cost -Time management, they all have to deliver the milk to the preschools and other
223 sectors before 10 am in the week days -Leasing cost , they all have the responsibility to pay the installment and
224 interest to purchasing the vehicles on lease -High competition in the dairy sector, runners must compete with
225 each others to get the high yield -Lack of awareness in the marketing strategies -Lack of educational background
226 to calculate their salary or commission scheme -Lack of financial assistance, they have to face complex situation
227 when they approach the banks for the loans to expand the business iii. Nestle Lanka Plc's perspective towards
228 dairy sector Managing in charge and marketing field officer of nestle lanka plc were interviewed to get the valuable
229 information by the research team.

230 Opportunities of the nestle lanka plc in karachchi division towards dairy sector -Nestle lanka plc is the major
231 collector in karachchi division, they have two chilling plants to preserve the milk, each have the 1800 liters
232 capacity. Head office is ready to provide the additional plant when there is maximum supply (more than 5000
233 liters per day) -They have the proper strategy to collect the milk, assigning the runners as milk collectors in
234 morning and evening with the payment based on the kilometers. -To provide the basic infrastructure facilities
235 to induce the individual farmers in the dairy sector as providing dairy cattle and cattle sets. -To provide the
236 financial assistance to individual farmers and runners to increase the commitment on the work -They have the
237 tremendous capacity to preserve the milk. -They have the proper equipment to the test the quality of milk (
238 to test the lactogen) -They have the proper documentary system to maintain the information as valuable source
239 -They have the proper marketing strategy and team , marketing strategy and training are provided through the
240 research and development department of the company -They have the better infrastructure facilities as chilling
241 plants, transportation vehicles, better marketing team, etc -They have the big opportunity to expand the business,
242 because nestle plc is one of the listed company in Sri Lanka

243 13 Year

244 14 Conclusion

245 While analyzing dairy sub-sector as source of employment and a business opportunity for poverty alleviation,
246 it should be understood in the context of the contribution of livestock production to livelihoods and income
247 generation for smallholder farmers through the production of higher-value products compared to most crops. In
248 this way, kilinochchi district is considered as feasible place to dairy farming, but unfortunately people in this
249 district have to face financial difficulties. And also they don't have the educational background to plan the dairy
250 farming in the large scale; further co-op society in the karachchi division has not enough technological facilities
251 to preserve the pure milk. And also they don't have the value added strategies like milk toffee, ice cream, yoghurt
252 in the large scale. ^{1 2 3 4}

¹©2012 Global Journals Inc. (US)to ensure that the raw milk produced meets standard household or smallholder dairy operation. Dairy is a

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⁴Global Journal of Management and Business Research Volume XII Issue XXI Version I



Figure 1: A

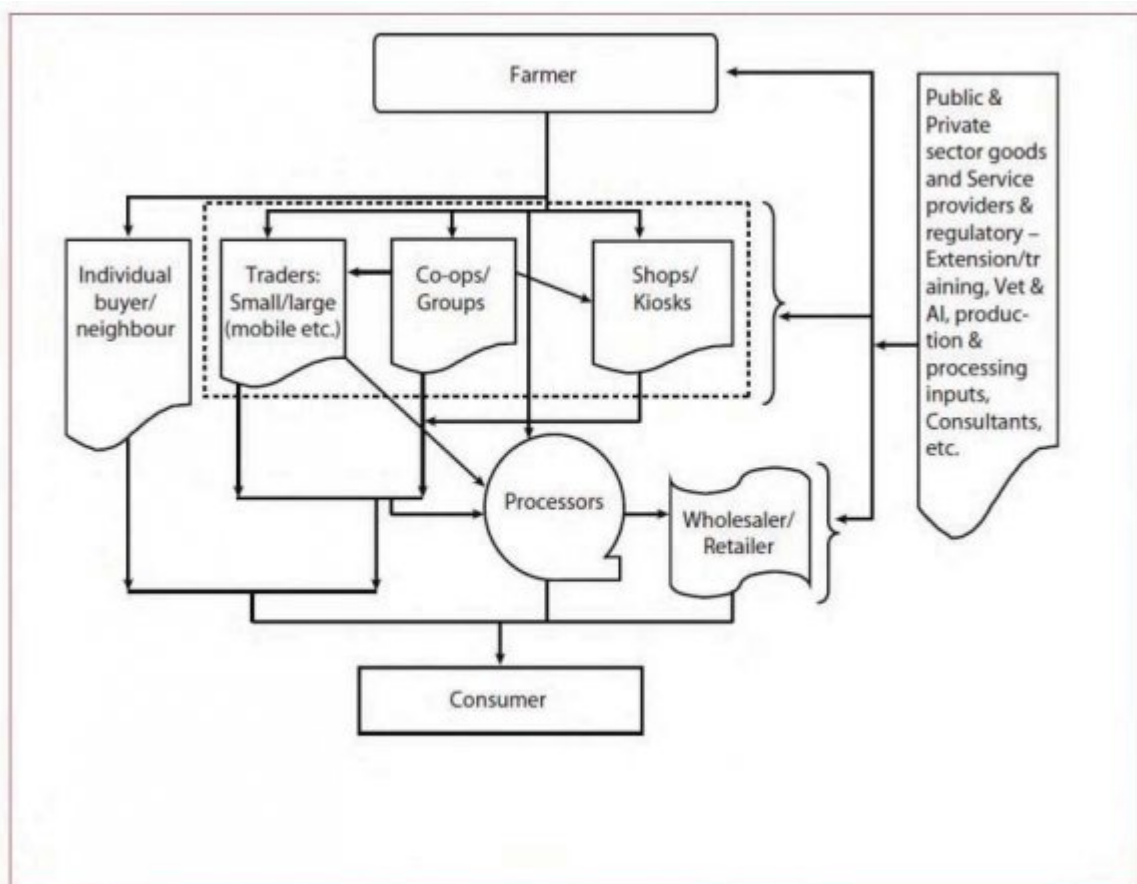
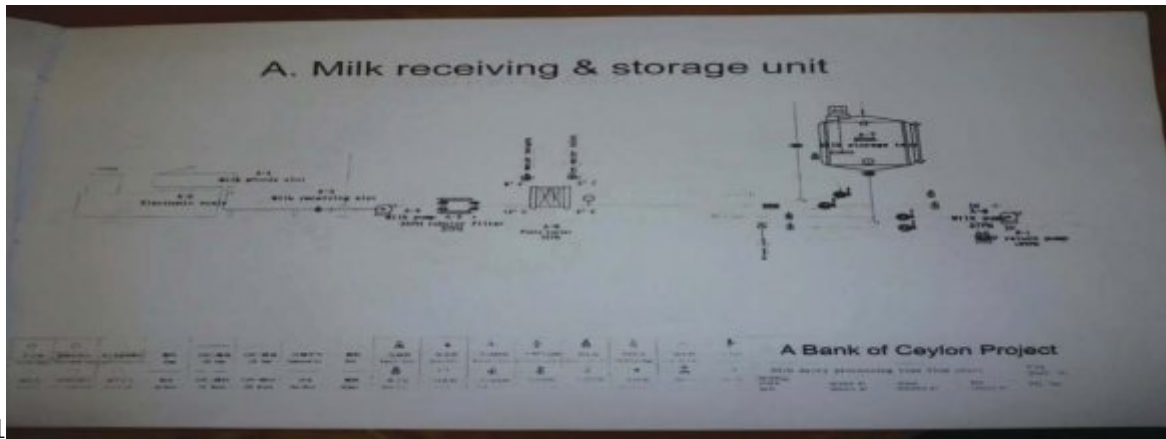


Figure 2:



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Figure 3: Figure 1 :

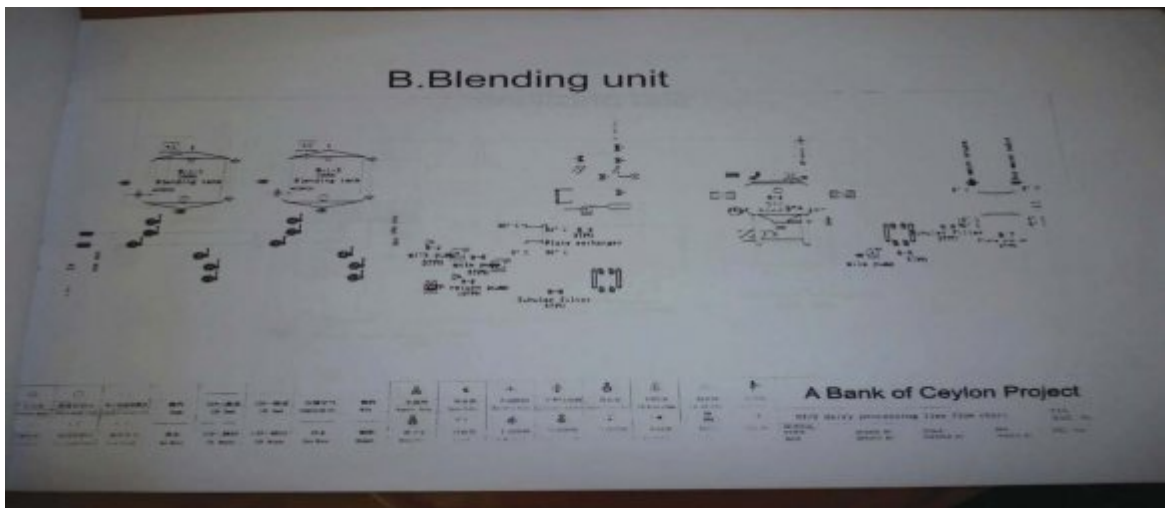


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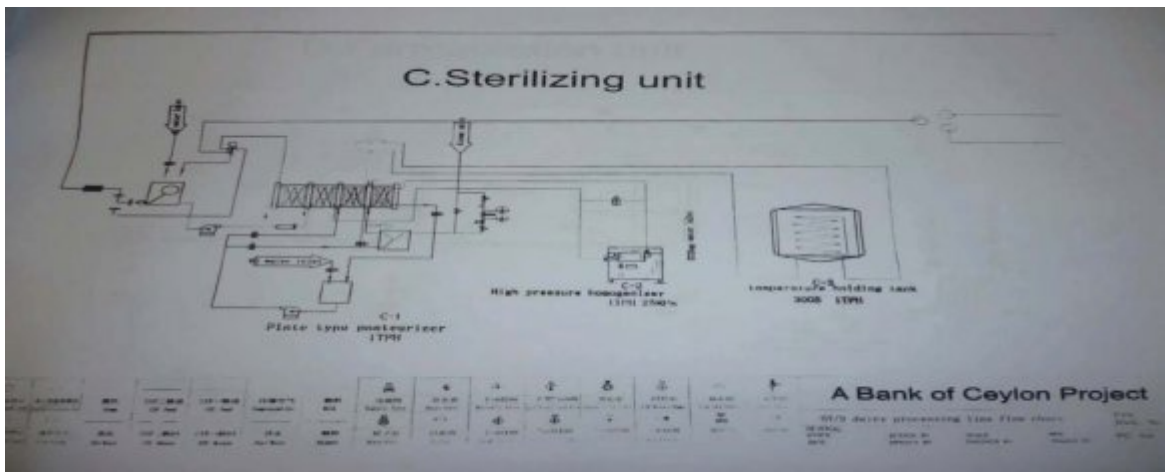


Figure 5: -

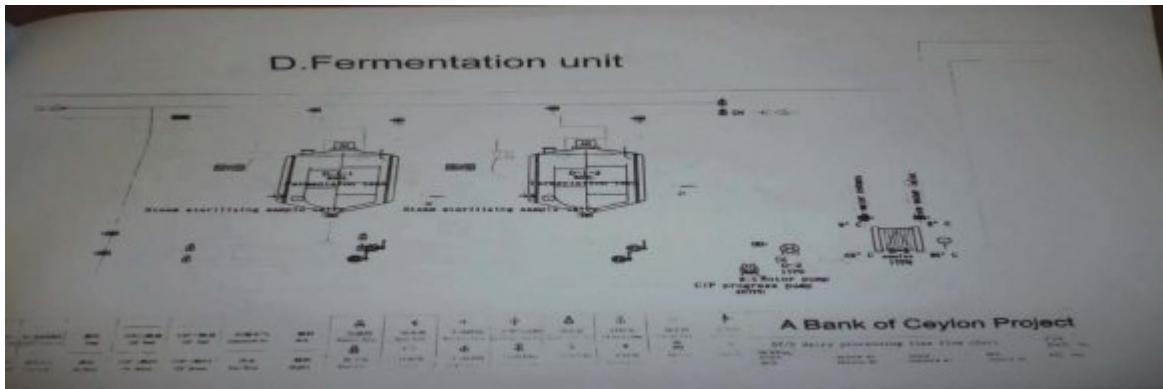


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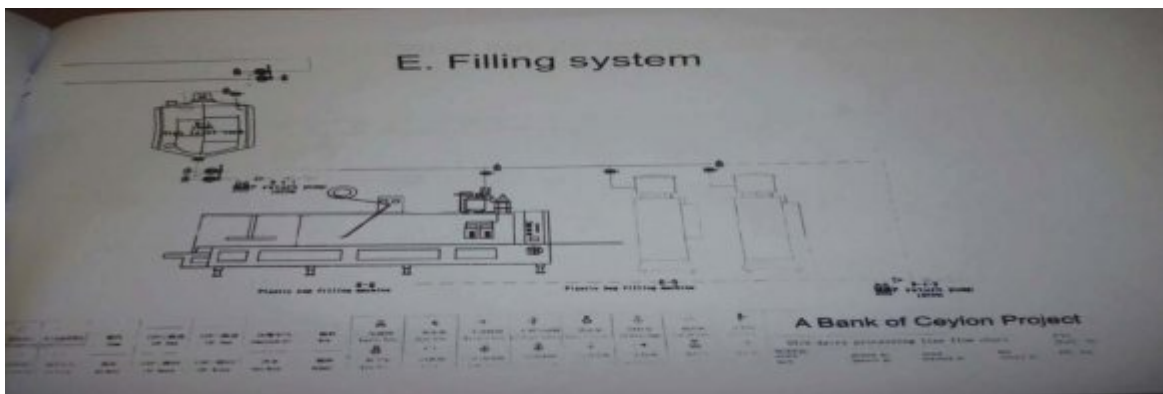


Figure 7:

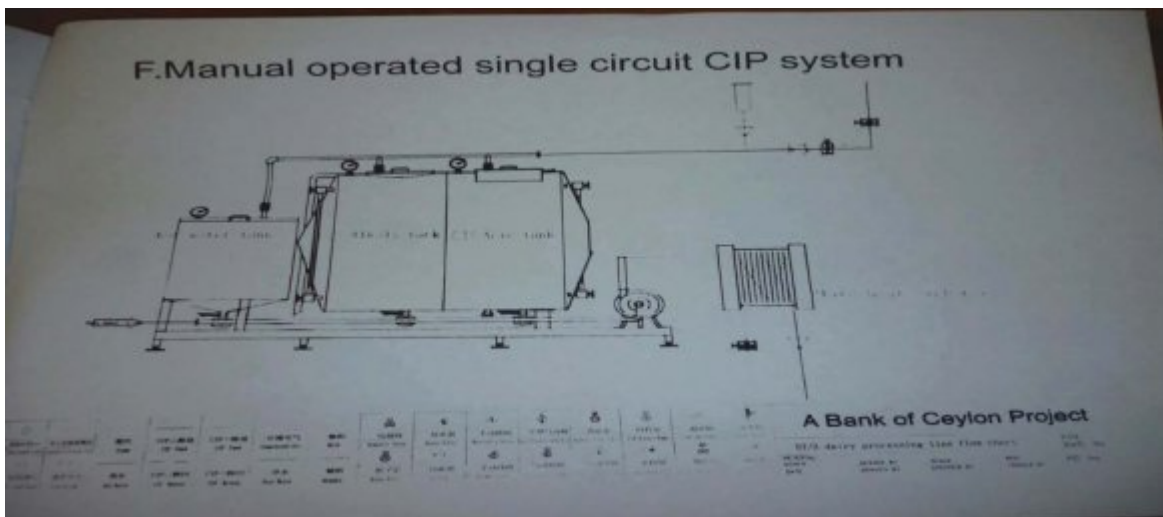


Figure 8:

ii. Financial Services, Managing in Charge of Bank of Ceylon and Credit Officer in Commercial Bank, Kilinochchi District
Managing in Charge of Bank of Ceylon

Figure 9:

253

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254 [Annual Report. Central Bank of Sri Lanka ()] *Annual Report. Central Bank of Sri Lanka*, 2010. Colombo.
255 Central Bank of Sri Lanka

256 [Food and Agriculture Organization of the United Nations ()] *Food and Agriculture Organization of the United*
257 *Nations*, 2002. (Market Developments for Organic)