Professional Perception of Factors Militating Against Building Services Maintenance among Tertiary Institutions in Lagos Megacity

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8 Abstract

⁹ The call for sustainability in all spheres of life is more noticeable in the construction industry.

¹⁰ To avoid this, the study examines the professional perception of factors militating against

¹¹ building services maintenance among tertiary institutions in Lagos megacity of Nigeria, with a

¹² view of providing pertinent information to the policies makers and general public. To achieve

13 this, two hundred and fifty (250) questionnaires were systematically administered among built

¹⁴ environment professionals across the institution in the study area.

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16 Index terms— professional perception, building maintenance, building waste, tertiary institutions,

17 **1** Introduction

ost public and private buildings in Nigeria are faced with maintenance challenges resulting in deteriorations and ultimate defects of various degrees (Olanrewaju, Babatunde, & a Anifowose, 2015). Building maintenance is the combination of technical and administrative actions to ensure the items and elements of a building in an acceptable standard to perform its required function (Nyayiemi, 2013). Several studies had argued that many people do not understand the importance or significance of building maintenance and its management, in particular the realization that the efficiency of a building maintenance system contributes to the income of the company's owning or renting the building (Emma and Syahrul, 2009).

25 The building maintenance was significant to the economy not only because of the scale of expenditure involved, but also to ensure the nation's stock of buildings (Seeley, 1987 and Nyayiemi, 2013). From a Nigerian situation, the 26 responsiveness on repair and maintenance works come to be more important as the development plan allocation 27 for repair and maintenance works increased speedily Adejimi, 2005 and Adenuga, 1999). Seeley (1987) documented 28 that building maintenance is imperative with the prime aim, to reserve a building in its initial state. Also, the 29 implementation of building maintenance permits the building to function its purpose efficiently and effectively. 30 There are several main purposes to maintain buildings as stated below: retaining investment value; maintaining 31 the building in an acceptable condition and required standard; presenting a good appearance of the building; 32 generating income for building owner and surrounding activities; and conserving historical and architectural 33 values of the building. 34

The Quality of maintenance activities often affects the overall status of the buildings (Nyayiemi, 2013). The quality is subjective by the amount of budget for each task. Appropriate resources particularly finance required for maintenance work to have good maintenance actions and to sustain the required standards of buildings services. The poor maintenance practices are neither cost-effective nor optimum, and often cause a lot of problems, such as defective buildings, poor buildings functionality and others.

Review of works of the literature shows that several studies have been conducted on the maintenance of
residential buildings across Nigeria (Olanrewaju, et al, 2015;Siyanbola, et al, 2013; ??dediran, et al, 2012;Sani,
2012;Adejimi, 2005;Adenuga, 1999;Faniran, 1999). But little or no literature has been documented on the factors
affecting maintenance management of tertiary institution buildings in Lagos megacity. Most of the institutional

44 housing (buildings') have been in bad shapes, lack maintenance and refurbishment. While others have been 45 obsolete. The study, therefore, sought to establish the factors militating against building maintenance across

45 obsolete. The study, therefore, sought to establish the factors militating aga 46 tertiary institutions in Lagos from a professional point of view.

47 **2** II.

48 3 Method of Data Collection

Yaba College of Technology, Lagos State Polytechnic, Ikorodu, Caleb University, Imota, Adeniran Ogunsanya College of Education, and Michael Otedola College of Primary Education, Epe, to identity rank factors militating against building services maintenance within the study area. Two hundred and fifty (250) questionnaires were randomly administered among professionals' staff in works and service, Technology, Science and Environmental related courses in all the selected institutions. The rank and percentage tool generator were used to generates an output table containing a ranking of each value in the dataset.

55 **4 III.**

⁵⁶ 5 Discussion of Finding

The professional perception factors militating against building services maintenance among tertiary institutions were determined using rank and percentile tool generator. The result of the output table containing ordinal and a percentage ranking of each value in the dataset. The rank and percentile tool on a show the orderly arrangement of the observations from largest to the smallest and generate the percentile values.

The rank parameter identified as the challenges militating against sustainable building services maintenance in the study area in the following rank order of importance, very highly severe (1), strongly severe (2), very severe (3), mostly severe (4), Severe (5). The result of percentile and ranking presented on table 3.1established that amongst the parameter militating against sustainable services maintenance management in the campus, non-

development of potential risks and contingency plan, inadequate storage facilities and altitude of workers and

⁶⁶ underutilization of available resources were ranked highest with 87.50% concurrently, next to this are issues on

67 nonimplementation of an effective maintenance programme to make equipment more reliable and non-availability

of proper tools to maintenance personnel to repair the faulty equipment which ranked 75.00% respectively.

⁶⁹ 6 IV. Conclusion and Recommendations

70 Building maintenance factors like nondevelopment of potential risks and contingency plan, inadequate storage

71 facilities and altitude of workers, and underutilization and non-utilization of available resources were found as the 72 highest and leading factors militating against building service maintenance among tertiary institutions in Lagos

⁷² mignest and leading factors minitating against building service maintenance among tertiary institutions in Lagos ⁷³ megacity. Based on this, the following recommendations were proposed: i. Construction industry professional's

⁷⁴ builders, Civil engineers, Architects etc. must be included in all the stages of the planning, design, construction

and, management processes. ii. The materials to be used for construction must be tested, retested and confirmed

⁷⁶ authentic by qualified professional. iii. Provisions of adequate storage for workers, iv. Sustainable utilization of

⁷⁷ available resources in a way that will yield maximum output.

1: Respondents' Ranking of Factors Militating Against Sustainable Building Services Main				
S/NChallenges Militating		Means Rank		Per
				cent
1	Non-development of potential risks and contingency plan	3.33	1	87.50%
2	Inadequate storage facilities and altitude of workers	3.33	1	87.50%
3	Underutilization and non-utilization of available resources.	3.33	1	87.50%
4	Non implementation of effective maintenance programme to make	3.11	4	75.00%
	equipment more reliable			
5	Non-availability of proper tools to maintenance personnel to repair	3.11	4	75.00%
	the faulty equipment			
6	Lack of engagement of maintenance personnel with necessary skills	3.01	6	56.20%
	knowledge and technical experience to execute work maintenance			
	ethics			
7	Lack of record keeping of installation and maintenance system	3.01	6	56.20%
8	Lack of allocation of maintenance budgetary resources to aid adequate	3.01	6	56.20%
	planning			
9	Non implementation health and safety regulation in relation to	2.79	9	50.00%
	maintenance of building services amenities			
10	Non consideration of technological and financial perspective	2.77	10	37.50%

Figure 1: Table 3 .

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