

An Integrative Literature Review and Future Directions of Decent Work

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Abstract

The aim of decent work is to promote opportunities for women and men to obtain decent and productive work, in conditions of freedom, equity, security, and human dignity. Previous researches show that decent work has a significant impact on talent strategy on the national level, competitive advantage on organizational level and work demand meeting on the individual level. Thus, it draws much attention to home and abroad scholars. This paper reviews the previous research on decent work definition, dimensions, status quo, and related variables. Based on the research results and combined with the conservation of resource theory, this paper clarifies the definition and structure of decent work from the management perspective. From the perspective of resource gain spiral and resource loss spiral, this research proposes a theoretical framework of "perception of decent work-work attitude-work behavior".

Index terms— decent work; proactive management; psychology of working theory;

1 Introduction

ork is an important link that connects with labor organization and society. Decent work is not only closely related to the career development of workers but also of great significance in the sustainable competitive advantage of organizations and the coordinated development of society. From the perspective of individual workers, with the rapid development of China's economy, workers have shifted from their previous need for material and safety to their need for a sense of being respected, being needed and being acquired, and have put forward higher requirements for the improvement of their employability and pursuit of career development. Research shows that decent work can improve employee engagement (Qing Tao, Liu Shuang, Wang Ting, 2016) and creativity (Wang Chunguo, Chen Gang, 2018). From the perspective of enterprises, with the return of humanistic management and the advent of the new employee-centered economy, enterprises are committed to creating a good employer brand to attract more excellent employees and improve their sustainable competitive advantages. Research shows that decent work can effectively reduce the employee turnover rate and the number of labor disputes (Luo Yan, 2013). From the perspective of the national level, the improvement in the decent work level can promote the realization of the strategic goal of talent, and have a lasting and far-reaching impact on labor productivity, household savings and consumption, and national taxation. In 2013, general secretary Xi Jinping proposed to "remove the obstacles that prevent workers from participating in the development and sharing the fruits of development, and strive to enable workers to achieve decent work." In October 2016, the outline of the 2030 plan for a healthy China stated that "promoting the construction of a healthy China is an important basis for completing the building of a moderately prosperous society in all respects and basically realizing socialist modernization. It is also a national strategy for comprehensively improving the health quality of the Chinese nation and realizing the coordinated development of the people's health and the economy and society". It can be seen that in the new era, the state attaches great importance to decent work and elevates it to the level of national strategy. To sum up, to the country, to the individual workers, to improve and enhance the decent work level of workers has become the topic of common concern of the society and individuals.

Although the state, organizations, and individual workers are well aware of the importance of decent work, they also know that to improve the decent work level of workers requires the joint efforts of the state, enterprises, and individuals at the macro, middle, and micro levels. But the complex and volatile business environment has made the path to decent work increasingly murky. Regrettably, despite some efforts by the state and companies to improve the standard of decent work for their employees, the results were not satisfactory. The polarization of wage growth between manual workers and mental workers is becoming more and more serious (Zhou Chang, Li Qi, 2017). About 70% of knowledge workers are in the state of "overwork", and nearly 40% have entered the danger zone and are in the medium or heavy labor (Wang Dan, 2011). According to the "work happiness index survey" conducted by China human resource development network in 2004, the average working person's work happiness index is only 2.57 (out of 5 points). Studies of 2018 China office employees' health and well-being of the data showed that only 64% of the 2016 Shanghai white-collar workers share dropped a lot. Researchers at Beijing normal university estimate that Chinese workers work an average of 2,000 to 2,200 hours a year, 17 percent more than their American counterparts. The high intensity of the work forces the staff to form a bad lifestyle but also causes the staff to pay more attention to the sense of dignity of work.

These practical problems require researchers to change their research thinking, reconstruct the connotation and dimension of decent work from a new perspective, and pay attention to the promotion strategy and path of individual-level physical labor. Since the concept of decent work was put forward in 1999, scholars have carried out researches on the definition of decent work, the construction of index system and the regional comparison of decent work from the macro level and middle level, and obtained some research results. In order to fully grasp the domestic and international research on decent work, the researchers collected and evaluated the literature. Specifically, we collected literature on the keywords "decent work" and "decent work" on the Web of Science, EBSCO, Science Direct, Pro Quest, Wiley, and China national database. By March 2019, a total of 53 English papers had been collected from SCI and SSCI journals, and 81 Chinese papers had been published in CSSCI journals. These English and Chinese papers cover philosophy, sociology, law, management, economics, and other disciplines, including 57 papers from the perspective of management. In recent years, scholars have begun to focus on the micro-level of decent work, especially in the intersection of management and psychology, which has greatly enriched the research on decent work. However, the current domestic for decent work research focus is still inadequate, and there are still some worth expanding in the study area.

First, for example, the study of decent work needs to move from institutional regulation to active management. The definition of decent work originates from the level of the system, which emphasizes improving the level of decent work through the system. However, the realization of social decent work is derived from the improvement of the individual's perception of decent work. Therefore, the implementation of decent work needs to be implemented from the level of system regulation to the level of enterprise dynamic management, and from the perspective of management science, it is necessary to realize decent work by promoting the progress of management practice. Second, the study of antecedents, outcome variables and action mechanisms of decent work mostly stay in the discussion of the relationship between variables and lacks of the theoretical basis and systematic integration. In particular, there is no in-depth theoretical explanation of the black box mechanism of the impact of decent work on individual attitudes and behaviors. For example, why does decent work affect individual attitudes and behaviors? And how does it affect individual attitudes and behavior? Therefore, it is necessary to draw lessons from relevant theories from the perspective of individuals to describe and analyze the influence mechanism and action path of decent work on individual attitudes and behaviors, to clarify the promotion path of decent work and provide references for future relevant countermeasures. Thirdly, in terms of scope, the current literature review of decent work has only been updated to 2013 (Zhou Ge, 2013). However, in recent years, the research progress of decent work at the micro-level has not been followed up, failing to present the research results and development trend of this field.

The state and society the realization of decent work not only need system design, need more active management of the enterprise. Therefore, from the perspective of management, it is particularly important to strengthen enterprises' active management ability in improving the employees' perception of decent work. However, the current research on decent work pay little attention to the active management of enterprises, and the theoretical foundation is still weak. Given this, the purpose of this paper is to explore the changes in the path of decent work promotion brought about by the change of the perspective of decent work research and to propose the framework of decent work research from the perspective of management, so as to provide reference for the research for the dynamic management of decent work at the enterprise level. In order to present the change of research emphasis on decent work comprehensively and systematically, this paper first sort out the connotation of decent work and the change of measuring tools. Furthermore, the group research on decent work in recent years is sorted out and summarized, and the influence factors, effect, and mechanism of decent work are summarized and evaluated. Finally, based on the perspective of management, on the basis of the theory of resource conservation, put forward the research framework of decent work, by the dynamic management of the enterprise of decent work ascending individual perception, thus improve the level of country, society, and to the respectable labor, for the future research provides a new perspective and direction.

2 II.

3 Development of the Concept of Decent Work

In 1999, Juan Somavia, director-general of the international labor organization, first proposed the concept of decent work at the International Labor Conference. It refers to the promotion of decent, productive and sustainable work opportunities for men and women in conditions of freedom, equity, security,

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Volume XX Issue VIII Version I Year 2020 () A research on decent work mainly USES the security perspective to define it. From the perspective of system design, this paper emphasizes that the state should issue relevant laws and regulations to ensure labor safety. However, with the development of society and the change of workers' demands, the international labor organization redefined the definition of decent work in 2015. From the perspective of equity, this definition emphasizes the protection of laborers' dignity and equal rights at work at the enterprise level. With the advance of research, scholars believe that the realization of decent work at the national level should be based on the realization of decent work at the micro level (Qing Tao et al., 2015). Since then, the definition of decent work has turned to the perspective of self-value, which emphasizes the psychological feeling of the value and dignity of work from the perspective of individual perception.

5 a) Security Perspective

The ILO's original definition was decent work from a security perspective. From this perspective, the state and enterprises should guarantee the income security and labor safety of laborers; that is, laborers can obtain a decent income through labor to guarantee their lives (Anker, Chernyshev, Egger, Mehran, & Ritter, 2003). In the process of labor, workers can get adequate health protection and avoid being injured and losing the ability to work (Benach, Muntaner, & Santana, 2007). Decent work should include reasonable income, a safe working environment, and a safe social network (Athanasou, 2010). This perspective advocates that relevant laws, regulations and policies should be formulated at the national level to ensure the safety of workers and avoid physical injury while obtaining a reasonable income, thus promoting the healthy development of human beings (Di, Cohen, Cole, & Forman, 2015).

6 b) Equity Perspective

Although decency is a broad concept, including not only legal policies but also values (Putnam, 2002), it is mainly reflected in fair rights in the workplace. With the change of social environment and economic development, in 2015, the international labor organization redefined the concept of decent work (ILO, 2015). Decent work should include productive work opportunities, fair income, safety in the workplace, social protection for families, the promotion of personal development and social integration, the free expression of individual views, and the participation of all men and women in decision-making that affects their work and equality. In particular, the focus of decent work is to ensure fairness and justice (Guichard, 2013). From the perspective of human resource management, Alzola (2017) regarded decent work as the "moral rights" of employees in the workplace. Multinational companies in different institutional environments must take the moral rights of employees as the principle to be always adhered to. Based on the theories related to management, the perspective of equity emphasizes that the realization of decent work of employees requires enterprises to make management improvements, such as increasing employees' participation in organizational planning and strategic goal setting, enhancing their right of speech, voting rights and decision-making rights, and improving the efficiency of organizational communication. However, in this perspective, scholars have two opposing views. According to the optimism, the decent work proposed by the international labor organization is anti-hegemonic and infuses the postneoliberal model into the global labor rules. Thus, groups advocating equality between men and women strongly endorse decent work, which focuses on informal work and informal labor. On the contrary, pessimism condemns decent work, believing that it is consistent with neoliberal hegemonism, especially that it includes some labor laws and corporate social responsibility, which enterprises must fulfill. From the perspective of the political economy, Hauf (2015) defused two standoffs in decent work skillfully. He believed that the premise of the perspective of decent work equity is gender equality and corporate social responsibility, both of which are indispensable. Therefore, the United Nations Economics and Social Council (UNESCO, 2009) proposed that enterprises should provide workers with acceptable jobs, multiple employment opportunities, good working environment, and guarantee the dignity and equal rights of workers.

7 c) Perspective of Self-Value

With the arrival of the odd jobs economy as well as the pursuit of a meaning laborer to work, the connotation of decent work also needs to work from the perspective of meaning and value to construct (Di & Blustein, 2016). Occupational psychology holds that decent work should take career-related work experience as the core of self-construction (Pouyaud, 2016). Starting from the psychological feelings of workers, this perspective emphasizes that the challenges and promotion opportunities in work can realize the selfvalue and dignity of workers (Carr et al., 2013). Stein, Olle, Kellgren, and Diamonti (2016), on the basis of the Psychology of Working Theory,

9 A) INDEX CLUSTER CONSTRUCTION AT THE INSTITUTIONAL LEVEL

define decent work as stable, dignified and safe compared with dangerous work. Among them, stability, dignity, and security all come from the individual perception of the worker. psychology includes three aspects: survival and rights, social connection and self-determination. Survival and rights refer to individuals who work to earn their living and achieve their goals. Job-related factors in decent work correspond to this dimension one by one, such as job security, job stability, minimum wage, social security, paid leave, etc. Social contact refers to the contact with others and society. For example, individuals can get a sense of support and respect to work. Social contact will provide individuals with resources other than work, thus affecting the employment status in decent work. Selfdetermination refers to the individual's autonomy, ability and values related to opportunities. In decent work, employers and the government should be committed to improving the quality of employees' education, strengthening skills training and designing career, which is consistent with the ultimate goal of decent work. Compared with the perspective of safety and fairness, the perspective of self-value lays more emphasis on the subjective perception of individuals, especially the perception of the meaning and value of work. Therefore, the promotion of decent work from this perspective should start from the individual perception of workers, and improve the sense of self-value and dignity of workers by exploring the meaning and nature of work (Ferrari, 2009).

To sum up, previous studies have defined the connotation of decent work from the perspectives of security, equity and self-value (see Table 1). Due to the different research perspectives, the emphasis on improving the decent work level has shifted from the perspective of institutional norms to the perspective of enterprise dynamic management. In essence, the reason for the shift in the focus and perspective of decent work research lies in the change in workers' demand for work. From the perspective of safety, a decent work movement emphasizes that the income and safety of workers in the workplace should be guaranteed through the formulation of relevant laws and regulations at the level of system design and system specification, focusing on the material needs of workers. However, with the improvement of laws and regulations in various countries and regions, workers have put forward higher requirements for fairness and rights in the workplace, and pay more attention to the satisfaction of respect needs. Therefore, decent work from the perspective of equity lays more emphasis on the improvement of enterprise management methods and pays more attention to the protection of the rights and dignity of workers by enterprises. In recent years, with the return of humanistic management, enterprises pay more attention to the rights and happiness of workers, and the research perspective of decent work starts to shift to the perspective of self-value. For workers, they begin to pay attention to the meaning and value of work, that is, the sense of decent work at the individual level. Therefore, more emphasis is placed on the ability of active management in stimulating employees' perception of decent work. Thus it can be seen that the connotation of decent work has undergone a transformation from the perspective of security and fairness to the perspective of self-value. Accordingly, the promotion strategy of decent work shifts from the system level to the enterprise management level. This transformation process also proves that the improvement of decent work level in a country is based on the improvement of individual decent work (Qing et al., 2015). With the improvement of laws and regulations and the establishment of enterprise employer brand, future workers pay more attention to the meaning and value of work itself. Therefore, it is particularly important to define the connotation of individual decent work from the perspective of selfvalue. However, the connotation of decent work from the perspective of self-value still needs further discussion (Di & Blustein, 2016). In fact, from the perspective of self-value, workers regard decent work as their own resources. Based on the theory of social exchange, an organization realizes its goals by utilizing the resources of its employees. Through the full use of individual resources to meet the needs of the staff, so as to obtain work reward. Therefore, from the perspective of resources, the interdependent relationship between employees and organizations is formed through matching and satisfying work resource-work needs. In view of this, this study USES the relevant definition of decent work from the perspective of self-value, and defines decent work as the overall perception of individuals under the influence of external factors such as work resources and work demand from the perspective of resources. The higher the level of decent work in the workplace, the more resources it has, and vice versa.

Starting from the psychological feelings of the workers, it is emphasized that the challenges and promotion opportunities in the work can realize the self-value and dignity of the workers.

Starting from the individual perception of laborers, the sense of self-value and dignity of laborers can be improved by exploring the meaning and nature of work.

III.

8 Measurement of Decent Work

The measurement of decent work is the premise and foundation of the analysis of the path of decent work. Scholars have been working on the measurement of decent work. From the current research, the measurement of decent work is mainly divided into three types: the index cluster construction at the institutional level, the multi-level index construction at the macro level and the multi-dimensional index construction at the micro-level.

9 a) Index Cluster Construction at the Institutional level

In 2003, Anker et al. developed 63 indicators in 11 categories of decent work for the first time according to the four aspects of employment, rights, social security, and social dialogue proposed by the international labor

organization. These are employment opportunities, adequate income from work and productive work, appropriate working hours, the balance between work family and personal life, jobs to be abandoned, job stability and security, equality of opportunity and treatment in employment, safe working conditions, social security, social dialogue and workers' and employers' representatives. This is the foundation work of decent work measurement. The early research on decent work focused on the use of this indicator cluster to evaluate the status of decent work in some countries and regions. In order to facilitate the operation, Cao Zhaowen (2011a) divided the 11 indicators into six categories: adequate employment opportunities, productive work, free work, equal work, safe work, and dignified work. Some scholars also use the macro indicator cluster as a tool to measure the decent work level of Denmark, South Africa, Brazil, India, and other countries (Egger, 2002; Gil, Lawrence, Fluckiger, & Lambert, 2007; Kantor, Rani, & Unni, 2006). By analyzing the data in the relevant statistical yearbook of China from 2000 to 2011, Lu Hong and Jin Xi (2014) found that the level of decent work in China was on the rise year by year. Further, the domestic scholar's Meng Hao, Wang Zhongzhi, Christina, Hua Jin and Hu Wanqing decent work of China (2015) presents the regional differences, the northeast, and east decent work level is higher, low level of the western region, the horizontal center in central China, the cause of this result lies in the unbalanced regional economic development. The comparability of indicators of decent work between countries is low because of the different situations in each country. Therefore, the measurement method of a macroeconomic indicator cluster has some limitations in the measurement of decent work.

10 b) Construction of Macro, Medium and Micro Multi-level Indicators

With the deepening of the research and the expansion of the perspective, researchers realized that the measurement of decent work only looked at the statistical indicators, which were only the results of digitization and had no practical significance (Ghai, 2003). The research on decent work should carry out index design from macroscopic, mesoscopic, and microscopic perspectives more comprehensively (Bonnet, Figueiredo, & Standing, 2003). The research on the construction of multi-level decent work index system makes up for the defect of the construction of macro-level index cluster and makes a more comprehensive measurement of decent work, which is convenient for the comparative study between countries and regions. However, there are some shortcomings in this kind of research: (1) due to the lack of weight design, the importance of different levels cannot be accurately measured, which makes the path of decent work more obscure; (2) these indicators are not scales, and there is no reliability and validity test, so the universality and credibility of indicators are easily challenged.

11 c) Multi-Dimensional Construction

With the deepening of the research, researchers gradually realized that previous researches on decent work paid too much attention to the indicators at the institutional level and neglected the individual level (Deranty & MacMillan, 2012). In fact, whether decent work is realized or not should be a psychological construct of individual perception (Qing Tao et al., 2015). Therefore, in recent years, researchers' focus on the measurement of decent work has shifted to the multi-dimensional structure construction of decent work from the perspective of individual perception. Only when we make clear the structure of decent work, can we put forward the strategy of promoting decent work.

Webster, Budlender and Orkin (2015) first developed questionnaires at the individual level of decent work, which included 9 aspects, employment opportunity, job stability and security, income level, working hours, work-family and life balance, opportunity equity, work environment, social security and social dialogue. The items in the questionnaire are discontinuous, and the subjects only need to answer yes or no. The questionnaire is considered a pathfinder for exploring the dimensions of decent work structure. However, this study lacks the theoretical foundation in the construction of decent work structure dimension, which makes the structure dimension slightly less scientific and reasonable. At present, there are three main types of decent work scale at the individual level: (3) there are differences in data sources and measurement tools in different countries, and it is difficult to standardize the macro index and middle index, while the micro index in the form of self-report can be unified in different countries and regions (Webster et al., 2015). Thus it can be seen that the structural dimension construction of decent work at the individual level is the focus of research at present.

However, there are still some shortcomings in this research: (1) in terms of connotation definition, there is still a dispute over the connotation definition of decent individual labor in the academic community, so there is no scale that has been unanimously recognized by the academic community; (2) on the content of the structural dimension, based on the different measurement subject structure dimension differences in the content aspect, the reason may be due to the laborers engaged in different types of work caused by the difference of labor demand, also may be due to the universality of the scale is not high. Therefore, the followup study needs to test the consistency of the scale in different situations. (3) in terms of theoretical basis, the current development of the scale is mainly based on grounded theory and work psychology theory. Based on different theories, there are also some differences in the structural dimension of decent work. This study holds that the scale development of decent work can use the theory of resource conservation for reference to classify the dimensions of decent work. Resource conservation theory was first proposed by Hobfoll in 1989. He believed that resources can

be divided into direct resources, indirect resources, and symbolic resources. Direct resources refer to the basic material resources needed for survival, which play a direct role in the survival and health of individuals. In decent work, indicators, or dimensions related to income, safety and security can be classified as direct resources of the perception of decent work. In the theory of resource conservation, indirect resources refer to those that play an indirect role in work and life and can help individuals obtain direct resources, such as social support, marriage, and optimism. In decent work, indicators, or dimensions related to skills and work machines can be classified as indirect resources of the perception of decent work. Finally, symbolic resources refer to the symbolic resources provided by the social environment and cultural environment in which the individual lives, which have symbolic significance for obtaining direct and indirect resources. In decent work, indicators, and dimensions related to dignity, social dialogue, values, democratic participation, and so on can be classified as symbolic resources of decent work perception. IV.

12 Research on the Group Status of Decent Work

The early research on decent work is to evaluate and compare the status quo of decent work in countries and regions. However, this kind of research cannot take situational factors into account. Moreover, different groups are included in countries and regions, including both formal employment groups and informal employment groups. Due to the different demands of different groups, there are also differences in the path of decent work promotion. Therefore, in order to improve the level of decent work, scholars focused on the group study and explored the decent work situation of some groups from the perspective of the characteristics of workers.

13 a) Research on Informal Employment Groups

According to people club department of the human resources and social security in 2017 statistics bulletin of the thing industry development in the total employment in cities and towns and the number of people to participate in medical insurance for urban employees data estimation, informal employment in late 2017 staff more than 200 million people. Moreover, the number of this group also presents the trend of the increasing year by year. Due to the shortage of human capital and the restriction of social system, this group has been on the edge of society for a long time (Chen Jing, 2014). Therefore, it is of great significance to raise the level of decent work of this group for the whole region and country.

Working overtime is one of the important obstacles to the realization of decent work in informal employment group (Stuart, Pautz, & Wright; He Tianping, Liu Xin and Li Huajun (2012) studied the new generation of migrant workers and found that 8.8% of them worked for more than 12 hours every day, and 71.3% of them worked for 8-12 hours. It can be seen that the phenomenon of overtime work is common, but overtime work does not bring the new generation of migrant workers a higher salary. This conclusion has also been verified in female migrant workers and women in informal employment (Yu Mi, 2017; Li Chaoyang, 2011a). In addition, the lack of social protection is also an important difficulty in the realization of decent work. Cruz, Hardy and Sanders (2017) 's research on British strippers shows that due to the reasons for freelancing, this group lacks the necessary labor protection. They suggest improving working conditions and conditions for strippers and reducing the risk of freelancing through licensing laws and centralized organization politics. Owens and Stewart (2016) 's research on interns found that in order to gain work experience, such groups are usually free labor in enterprises, and they are faced with the dilemma of being exploited and lacking social protection. Therefore, it is suggested that the rights and protection of interns should be stipulated by law. Encourage companies to offer high-quality internship programs or training programs that are in line with educational levels. Zhang Lin and Yang Yi (2014) took domestic workers as the research object and analyzed the low level of decent work in this group, which mainly reflected four aspects: the marginalization of occupational symbol identity caused by cultural exclusion, the deprivation of employment opportunities in economic exclusion, the lack of social protection in welfare exclusion, and the weak social dialogue in relationship exclusion. In view of this, the researchers suggest that top-level design and institutional arrangements should be strengthened, policy support and implementation should be strengthened, and

14 b) Research on formal employment groups

Winch enbach, Hanna and Miller (2019) found in their research on employees in tourism industry that employees in this industry have a low level of perception of decent work, which is mainly reflected in the lack of job recognition and respect, lack of job autonomy, and gender discrimination. Therefore, it is necessary to improve the sense of identity and dignity at the individual level, the organizational level, and the socioeconomic legal level in order to improve the decent work level of employees in this industry. Mehta (2016) took female employees in the ict industry in India as the research object, and studied the decent work level of this group from four aspects: employment opportunities, social security, working conditions and, social dialogue. The results showed that the job security of this group was low. For example, the contract workers in 1-3 years may be fired at any time due to poor performance and economic recession. Poor working conditions, such as short annual leave, long working hours, night shifts in some departments, high work pressure, and goaloriented work, are likely to cause mental illness and health problems. The employment security is low, such as the phenomenon of the open contract is common; Low levels of social dialogue, such as fewer workers joining unions and employers not supporting

unions. Overall, decent standards of work for female knowledge workers in the sector remain low. It can be seen that operational employees pay more attention to income security, occupational skill development, occupational identity, and social recognition, while service-oriented employees pay more attention to occupational identity, customer relationship, and income security (Xu Yan, Liu Dun, 2017).

According to the survey data, about 70% of knowledge workers are in the state of "overwork", and nearly 40% have entered the danger zone and are in the medium or heavy labor (Wang Dan, 2011). In recent years, the decent working conditions of knowledge workers have attracted the attention of scholars. Teachers in colleges and universities as an object of study, according to the results of university teachers of decent work level as a whole is higher than social average (Zhao Yang li, 2011 b), but there are also some problems, such as the lack of labor remuneration, labor rights, and interests is damaged, loss of democratic rights, working pressure, fair and competitive with low income, lack of training (Zhao Yang li, 2011 b; Huang Weide, Cody, 2015). Cody (2012) measured and analyzed the decent working conditions of knowledge workers in Shanghai, and found that the decent working level of knowledge workers in Shanghai was relatively low, mainly reflected in the low level of labor security, income security and reproduction skills. If these demands are hard to meet, it will inevitably affect the decent work level of knowledge workers.

To sum up, from the perspective of practical significance, it is of great significance to explore the current situation of decent work of a group to understand the decent work level of the group and to improve the decent work situation of the group. From a theoretical point of view, the research on the status quo of decent work based on a certain group promotes relevant research on decent work. Previous research results show that researchers have found, through self-report and secondary data, that both formal and informal employment groups have a lower level of decent work, mainly manifested in overtime work, reproduction skills security, lack of job recognition, and so on. These workers have a low sense of individual decent work. To carry out any work, the organization needs to allocate corresponding resources, and at the same time, the organization will put forward specific work needs for employees. Therefore, from the perspective of resource conservation theory, overtime labor has a low perception of direct resources in decent work, which is reflected in the lack of protection of labor rights and interests, and the mismatch between labor time and income. The guarantee of reproduction skills is the perception of the indirect resources of decent work, which is reflected in the lack of employability. Especially in the turbulent employment environment, the lack of reproduction skills will lead to the decline of employability, thus affecting the acquisition and accumulation of resources. Job recognition is a symbolic resource in decent work. When there is no job recognition, the value of employees' existing resources is difficult to be reflected, so that employees can obtain more direct and indirect resources. On the whole, the low degree of decent work perception means that individuals think that their own resources are difficult to meet the needs of work, resulting in a sense of resource scarcity, which affects work attitude and work behavior.

V.

15 Research on Relevant Factors of Decent Work

The factors related to decent work are the core of the path analysis of decent work and the key to understanding the causes of problems in decent work. In view of this, this paper summarizes the existing researches on factors related to decent work from three aspects: antecedent variables, outcome variables and mechanism of action (see figure 1). It is found that the antecedent variables affecting decent work are mainly divided into social factors, organizational factors and individual factors. The outcome variables mainly include engagement and creativity. In terms of mechanism of action, the current research involves the research of mediating effect and regulating effect. significant effect on the improvement of decent work, but this effect is significant on the absolute index of production, but not on the improvement of relative index (Cao Zhao Wen, 2011b). The rapid development of data in the Internet era has not only created new jobs but also brought a negative impact on the labor market. For example, the employment relationship is ambiguous, and the labor market is polarized, which makes it difficult to guarantee the rights and interests of workers and collective rights (Zhou Chang, Li Qi, 2017). Economic policy and social policy should be used in the process of improving decent work by economic means, rather than relying on economic development alone. ii. Organizational Factors The influence of organizational factors on decent work is mainly reflected in organizational culture and corporate characteristics. Cody (2012) based on Wallach's (1983) division of organizational culture, studied its impact on decent work. The results show that bureaucratic, innovative, and supportive corporate cultures promote decent work, and this effect is achieved through the intermediary role of leading member exchange. In terms of the influence of enterprise characteristics of decent work, the degree of factor input varies with different types of enterprises. In the process of enterprise transformation from labor-intensive to technology-intensive, it means more capital investment, more human capital accumulation, and improvement of management. Therefore, the capital investment of technology-intensive enterprises is the highest, so employees can feel the highest level of decent work, followed by capital-intensive enterprises and the lowest labor-intensive enterprises (Luo Yan, Li Gang, 2015). Research on Chinese enterprises shows that the ownership nature of enterprises and the type of industry they are in have no significant impact on decent work (Luo Yan, 2013), which is in line with the goal of decent work, that is, to promote the realization of decent work for all workers in all enterprises and industries. But studies of Japanese companies show that the more foreign-owned the company, the higher the level of decent work. Because the management

hopes to improve the organizational performance by improving the working conditions and working environment of employees (Kubo, 2018).

16 iii. Individual Factors

The research on the influence of individual factors on decent work focuses on the demographic variables and individual characteristics. Taking the cluster of macroeconomic indicators as the measurement method of decent work, the study on ordinary front-line employees shows that demographic This paper is funded by Shanghai Philosophy and Social Science Program (No. 2019BGL018).

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Volume XX Issue VIII Version I Year 2020 () A factors such as age, gender and household registration have no significant influence on decent work (luo yan, li gang, 2015). (2017) of the five dimensions such as Duffy structure model for measuring tool, the study found the individual economic limitations of decent work has significant predict effect, namely the individual economic restrictions, the more respectable labor level is lower, and the relationship between economic factors and decent work levels is affected by the partial intermediary role will work (Toka & Kaut, 2018). Grandey, Rupp and Brice (2015) found that emotional labor would increase the labor cost and thus affect the realization of decent work, especially among front-line service personnel. Therefore, organizations should abandon the emotional requirements of front-line service personnel and pay more attention to the construction of staff health and happiness atmosphere, fundamentally eliminate emotional labor.

18 b) Results

There are few research results on the outcome variables of decent work, and most of them are domestic research. Existing research results show that decent work has an impact on employee engagement (Qing Tao et al., 2016) and creativity (Wang Chunguo, Chen gang, 2018). Qing Tao et al. (2016) studied 1,076 front-line employees and found that the coexistence, tolerance, respect and recognition of decent work had a significant positive impact on engagement. Wang Chunguo and Chen gang (2018), taking 367 employees as samples, found that decent work had a significant positive impact on employee creativity. After controlling for the influence of demographic factors, decent work could still explain 40.8% variation in creativity.

19 c) Moderators and Mediators

The research on the mechanism of decent work revolves around psychological capital and motivation (Ferraro, Pais, Moreira, & Dos, 2017; In meters, 2017; Qing Tao et al., 2016). Divided (2017), such as the study of knowledge workers, found that decent work's influence on the work motivation is accomplished by the mediating role of psychological capital, especially the decent work to external motivation of work motivation, external motivation) is accomplished by the partial mediating role of psychological capital, decent work to improve the employees' psychological capital, as a result, employees can be gained from punishment and extrinsic rewards. However, other studies have found that psychological capital plays a moderating role in the mechanism of decent work rather than an intermediary role (Yu Mi, 2017). In the long run, the promotion of human capital by improving the level of education and skill training of workers will help to improve the level of decent work (Reich, 2010). However, the influence of human capital on the promotion of decent work is affected by the regulating effect of psychological capital abundant, there is also more psychological capital, which will improve the perception level of individuals on decent work. In the research on the mechanism of motivation, Qing Tao et al. (2016) found in their research on front-line employees that intrinsic motivation plays a part in mediating between decent work and engagement. The mediating effect accounted for 0.38 percent of the total effect, that is, the mediating effect accounted for 38 percent of the total effect. It can be seen that the research on the black box mechanism of decent work is still in the initial stage, the research results are relatively scattered, and the research conclusions are still controversial. Future research can be further in-depth in this aspect. Through literature review, we find that the research on decent work has experienced the definition of concepts from different perspectives, the construction of multidimensional dimensions, the research on the status quo of decent work aimed at groups, and the research on the relevant factors of decent work. In the past 20 years, the research on decent work has been continuously enriched and developed. With the deepening of the research, the research level of decent work has shifted from the level of system specification and system design to the level of enterprise dynamic management from the perspective of management, thus putting forward higher requirements for the diversification of research perspectives. This study USES the relevant definition of decent work from the (Halbesleben & Wheeler, 2008). They are able to make an objective judgment on the demands and difficulties of work and make an accurate prediction of possible resource losses in the process of work, thus showing higher work involvement (Gorgievski & Hobfoll, 2008; Yuan Ling, Li Jian, Jia Lingling, 2014). On the other hand, when individuals have a low perception of decent work, they believe that they are relatively deficient in knowledge, skills and abilities and cannot meet the job requirements. In addition, the support and resources on which the organization is based are insufficient to help them complete their work tasks and meet their work needs. When individuals invest a lot of time and energy, they are unable to get the corresponding resources, which leads to psychological stress (Hobfoll, 2002) and negative emotions, such as job burnout. In a stressful environment, individuals' negative emotions will affect

their work behaviors, such as declining productivity and alienation from others, which will further aggravate the loss of resources (Buchwald & Hobfoll, 2004), thus leading to the spiral of resource loss. Based on this, this study proposes a research framework for decent work from the perspective of resource conservation theory (as shown in figure 2).

20 VI.

21 Results and Discussion

22 b) Future Research Directions

Since its introduction in 1999, decent work has attracted the attention of scholars at home and abroad and has accumulated abundant research achievements. However, with the deepening of the research, in recent years in the field of management science and psychology interdisciplinary there have been some research results, such as ??016) believe that dignity should be paid attention to. In fact, the two views do not conflict. Pouyaud (2016) believes that the definition of decent work should be expanded from the definition of the international labor organization to include individual perception, with special emphasis on the working conditions created by individuals in maintaining fair work opportunities and improving their employability. From the perspective of resources, this study defines decent work as the overall perception of individuals under the influence of external factors such as work resources and work demand. This concept is defined from the perspective of resources, based on individual resources and organizational resources, and from the perspective of matching between work resources and work demands. With the expansion of the research perspective, this concept needs to be further improved in future research.

Second, the universality and theoretical basis of decent work measurement need further attention. In the measurement method of decent work in the early stage, the definition of decent work is mainly adopted by the international labor organization, and some macroeconomic indicators are selected to measure the level of decent work in countries and regions. These indicators are from the national macro-level indicators, due to the differences in the way of calculation, the universality of these indicators is questionable. In recent years, researchers based on grounded theory (Qing Tao et al., 2016; Xu Yan, Liu Dun, 2017; Mao Guanfeng et al., 2014) and work psychology theory (Duffy et al., 2017) developed the decent work perception scale. However, due to the differences in research objects and theoretical basis, there are some differences in the structural dimensions of these scales. In order to improve the universality of decent work perception scale, this study considers that on the basis of the classification of resources in the theory of resource conservation, the perception of decent work of laborers is regarded as the resources possessed by laborers, and the structural dimension of individual decent work perception is divided. However, this research still needs to make further theoretical deduction on the dimension of decent work by using the theory of resource conservation, and then carry out empirical research through the normative process of scale development, and finally develop and verify the scale at the micro-level of decent work.

Thirdly, the antecedent variables of decent work should be expanded. The antecedent variables of decent work are studied from social factors, enterprise factors, and individual factors. At present, there are some empirical studies on the antecedent variables of decent work, but the research perspectives are relatively scattered, and the research conclusions are not unified. From the perspective of human resource management and labor relationship management, future research can be further expanded in terms of organizational factors and individual factors. In terms of organizational factors, the impact of organizational culture and human resource management practices on decent work has been validated. However, leadership style plays an important regulating role in HRM practice and employee perception (Zhu Fei, Hu Ruibo, 2018). Therefore, future research can incorporate leadership style into the relationship between organizational factors and the perception of decent work. On the one hand, we can explore the positive influence of leadership styles based on positive psychology, such as humorous leadership, leader member exchange, and transformational leadership on the perception of decent work. On the other hand, we can also explore the negative influence of leadership styles based on negative psychology, such as abusive leadership and authoritarian leadership, on the perception of physical labor. In terms of individual factors, the influence of demographic factors and emotional labor on the perception of decent work has been verified. However, these studies lack theoretical basis and lack of verification of the consistency of research conclusions in different situations. In the future research, the impact of individual resources on the perception of decent work can be investigated from the perspective of resource conservation theory. And vice versa. Furthermore, the leadership style in organizational Fourth, explore the mechanism of decent work. The existing research on the mechanism of decent work has explored the "black box" of decent work from the perspective of mediation and adjustment. Research in this field has appeared in the past three years, and some research results have been obtained. With the development and improvement of the decent work perception scale, the research on the mechanism of decent work will become a hot topic in this field. In the relationship between social factors and decent work, the study found that work's intention plays an intermediary role (Douglass et al., 2017). In the relationship between decent work and attitude, studies have found that psychological capital and intrinsic motivation play an intermediary role (Qing Tao et al., 2016; Ferraro et al., 2017). These conclusions have promoted the research on the mechanism of decent work at the micro level, but there is still a lack of theoretical support, which makes the

universality of the theoretical model easier to be challenged. In future research, from the perspective of resource conservation theory and from the perspective of positive psychology, we can explore whether the perception of decent work is higher when individual resources are relatively abundant. Does the perception of high decent work lead to positive work attitude (job commitment, job satisfaction, organizational commitment) and behavior (engagement, organizational citizenship behavior, innovation behavior)? Can positive work behavior achieve the accumulation of resources and value increment, so as to promote individuals to enter the epp spiral? From the perspective of negative psychology, this paper explores whether the perception of decent work is low when individual resources are relatively scarce. Does the perception of low decent work cause individuals to show negative work attitude (job burnout, emotional labor) and behavior (absence from work, resignation)? Is it easy for negative work behavior to lead to the loss of individual resources, so as to promote individuals into the loss of resources spiral? Furthermore, from the perspective of positive psychology, will positive leadership styles, such as transformational leadership and humorous leadership, have a moderating effect on the above mechanism of action? From a negative psychological perspective, will the negative leadership styles, such as abusive leadership and authoritarian leadership, have a moderating effect on the above mechanism? Therefore, future research can build models and verify them on the basis of relevant theories.

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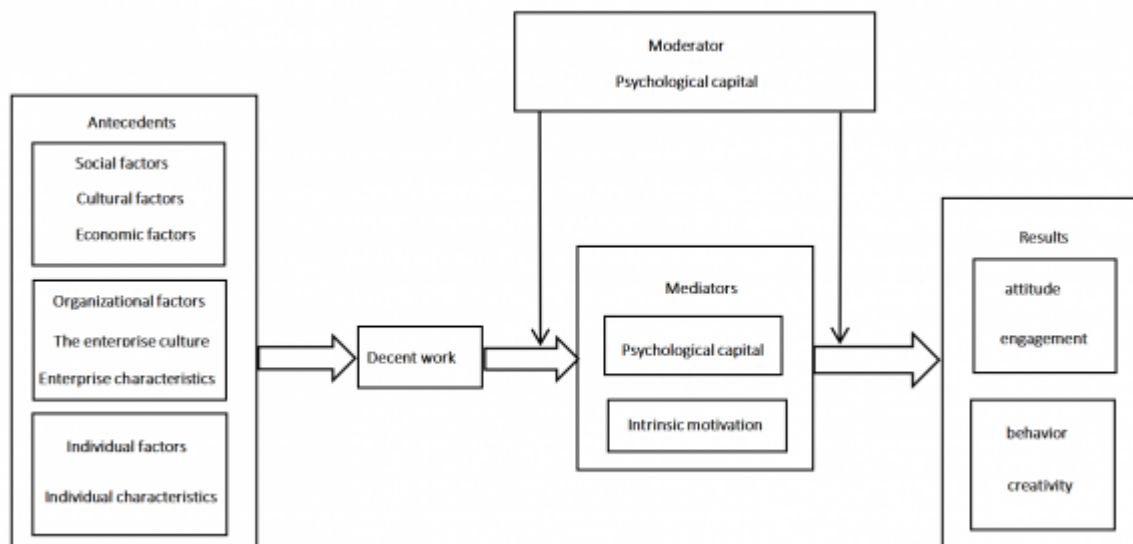


Figure 1:

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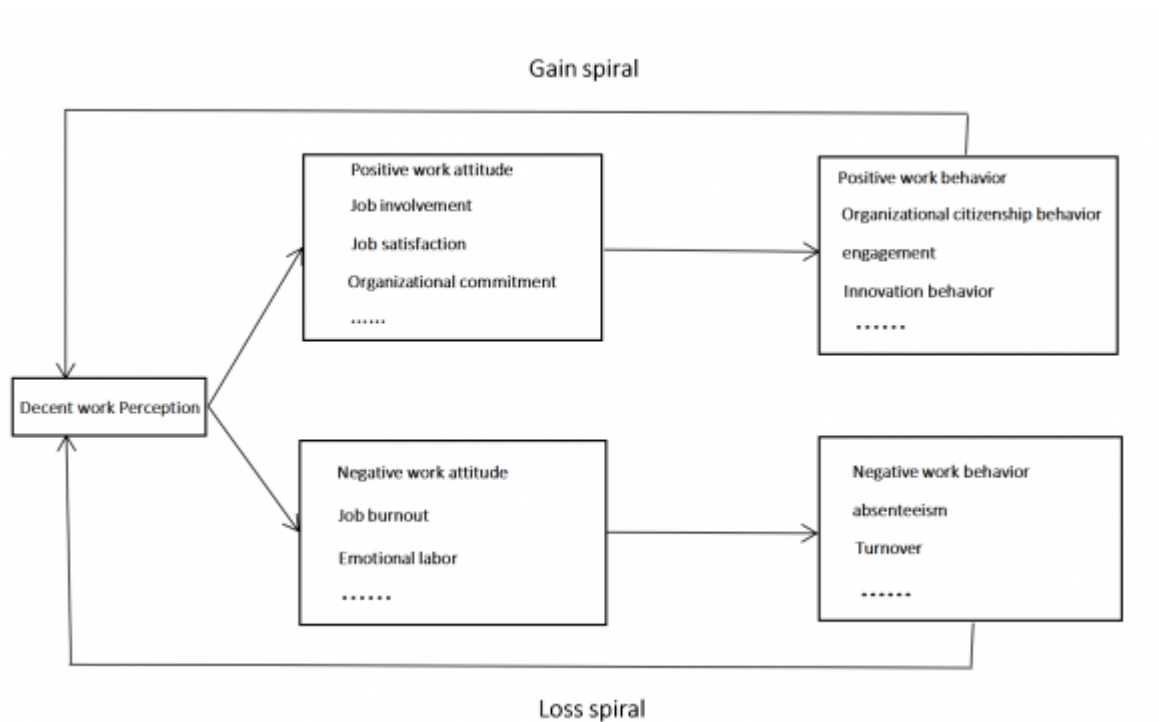


Figure 2:

1

PERSPECTIVE	REPRESENTATIVE	VIEW	THE RESEARCH FOCUS
SECURITY	Anker (2003); Benach	Ensure the	From the national level to formu-
PER-	et al. (2007); Di et	safety of	late relevant laws and regulations
SPEC-	al. (2015); Athanasou	workers and	to protect the labor safety.
TIVE	(2010)	work safety.	

[Note: organizational]

Figure 3: Table 1 :

Figure 4:

2

MEASUREMENT TOOL	REPRESENTATION/INDEX
	Employment opportunity, the appropriate income and productive work, decent balance work time, work, family and personal life and should be abolished, stability, and labor safety, equal employment opportunity and fair treatment, safe working environment, social security, social dialogue, decent work economic environment and social environment.
ANKER et al. (2003)	etc. (2003)
CONSTRUCTION OF INDEX CLUSTER AT THE INSTITUTIONAL LEVEL	Modest incomes, overtime work, unemployment, number of children out of school, youth unemployment, gender disparities
	Zhaowen (2011a) in labor force participation, and the number of older people lacking social security
	Adequate employment, productive work, free work, equal work, safe work and dignified work.
	Macro level: the Labour market security, employment security index, labor safety index, reproduction skills safety index, income security, say security index.
MACRO, MEDIUM AND MICRO MULTI-LEVEL INDICATOR	Middle-level: Labour market security, employment security index, labor safety index, reproduction skills safety index, income security, say security index.
	etc. (2003)
CONSTRUCTION	Micro level: Labour market security, employment security index, labor safety index, reproduction skills safety index, income security, say security index.

Figure 5: Table 2 :

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