

### Global Journal of Management and Business Research: E Marketing

Volume 22 Issue 3 Version 1.0 Year 2022

Type: Double Blind Peer Reviewed International Research Journal

Publisher: Global Journals

Online ISSN: 2249-4588 & Print ISSN: 0975-5853

## Determinants Impacting Impulse Buying of Green Beauty Products

By Takrima Jannat

Bangladesh University of Professionals

Abstract- In Bangladesh growing environmental consciousness has caused a substantial shift in the green product market during the past few years. Today's consumers are "thinking green" and are prepared to pay more for ecologically friendly goods. Impulse buying is one of the many diverse purchasing habits that consumers have. Impulse purchase or buy is any unplanned purchase made by a consumer. The research aims to discover and analyze the elements that influence consumers' impulsive purchases of green beauty products. The researched constructs were adjusted and confirmed by exploratory and confirmatory factor analyses. With the help of the statistical program Smart PLS 2.0, the study's paradigm was applied to the perspectives of 214 respondents in the city of Dhaka. According to the study's findings, perceived product benefits, environmental concerns, sales promotion, and peer pressure are all significantly positively associated with impulsive purchase behavior. Surprisingly, however, the notion of green trust and packaging has shown adverse effects. The study's result also assists past research studies in this field by validating the findings. The study will also aid green cosmetics marketers in creating successful marketing strategies by enabling them to understand better regarding many factors influencing consumers' perceptions and impulsive purchasing behavior.

Keywords: impulse buying, green beauty products, green perceived value and green trust.

GJMBR-F Classification: DDC Code: 809.9336 I CC Code: PN48



Strictly as per the compliance and regulations of:



© 2022. Takrima Jannat. This research/review article is distributed under the terms of the Attribution-NonCommercial-NoDerivatives 4.0 International (CC BYNCND 4.0). You must give appropriate credit to authors and reference this article if parts of the article are reproduced in any manner. Applicable licensing terms are at https://creativecommons.org/licenses/by-nc-nd/4.0/.

# Determinants Impacting Impulse Buying of Green Beauty Products

Takrima Jannat

Abstract-Bangladesh growing environmental consciousness has caused a substantial shift in the green product market during the past few years. Today's consumers are "thinking green" and are prepared to pay more for ecologically friendly goods. Impulse buying is one of the many diverse purchasing habits that consumers have. Impulse purchase or buy is any unplanned purchase made by a consumer. The research aims to discover and analyze the elements that influence consumers' impulsive purchases of green beauty products. The researched constructs were adjusted and confirmed by exploratory and confirmatory factor analyses. With the help of the statistical program Smart PLS 2.0, the study's paradigm was applied to the perspectives of 214 respondents in the city of Dhaka. According to the study's findings, perceived product benefits, environmental concerns, sales promotion, and peer pressure are all significantly positively associated with impulsive purchase behavior. Surprisingly, however, the notion of green trust and packaging has shown adverse effects. The study's result also assists past research studies in this field by validating the findings. The study will also aid green cosmetics marketers in creating successful marketing strategies by enabling them to understand better regarding many factors influencing consumers' perceptions and impulsive purchasing behavior.

Keywords: impulse buying, green beauty products, green perceived value and green trust.

### I. Introduction

analadesh has experienced a significant change in the market for green products over the past few years because of growing environmental awareness. Both customers' attitudes about desire to buy organic cosmetics and their opinions of the natural goods are favorable(Nguyen, Nguyen, & Vo. 2019). Organic skin care products have grown in popularity in Bangladesh as customers have become more aware of the benefits of self-care. Today's consumers are "thinking green" and are prepared to pay more for ecologically friendly beauty products. Knowing how customers behave is one of the critical goals for every successes in today's challenging organizational business market (Mubarak, 2020). Impulse buying is a fundamental consumer trait to research. Any purchase done on the spur of the moment is referred to as sudden and is unexpected and immediate (Chowdhury, 2020). Impulsive purchases might include everything from new products (both conventional and organic) to

Author: Lecturer, Department of Business Administration in Marketing Faculty of Business Studies Bangladesh University of Professionals. e-mails: xtakrima@gmail.com, takrima.jannat@bup.edu.bd

samples, and existing products. A lot of factors are responsible for impulse buying. Today, the majority of decisions regarding purchases are produced at the time of sale (around 70%) (Heilman, Nakamoto, & Rao, 2002).

Bangladesh has been developing considerably guicker recently, with an average annual GDP growth of more than 6.0 percent (\$2,948 in 2013 in terms of PPPadjusted GDP per person). The country's consumer behavior pattern has changed because of increased urbanization, rising family income, rising employment of women, and foreign direct investment (FDI) inflow. Bangladeshi consumers are more inclined to be willing to make purchases (Munir, Muehlstein, & Nauhbar, 2015).

Products that are used to enhance and improve one's appearance are known as green cosmetics/beauty products. Due to their greater availability and lack of side effects, herbal substances are preferred over chemical ones (Kaur, Singh, Singh, & Kaur, 2021). Powders, creams, face packs, moisturizers, lotions, shampoo, hair oils, hair conditioners, nail paint, and other items fall under the category of beauty products. Green products routinely feature environmental attributes, which are befieial to humanity and the planet (Usrey, Palihawadana, Saridakis, & Theotokis, 2020). These green beauty products captivate and arouse the curiosity of both male and female consumers.

The market for skin care products in Bangladesh is anticipated to improve from \$1.23 billion (in the year2020) to \$2.12 billion in 2027, with an average yearly rate of 8.1 percent between 2021 and 2027. The market for skin care products will gain \$960 million in revenue between 2020 and 2027. "Meena Herbal" (a derivative of Bengal Herbal Garden Limited of Gemcon Group) was released in the market in 2007. In 2016, Neem Laboratories (Pvt.) introduced "Neem Original," which ACI acquired, and "Lever Ayush" by Unilever Bangladesh, which was launched in late 2018. The most recent release of "Aarong Earth" from Aarong, a brand owned by BRAC Bangladesh, with the motto "Come Back to Nature," confirms the sector's enormous potential.

compliance with global sustainable development trends, an environmental movement is underway in the current consumer market. Conscious customers are choosing more ecologically friendly items, a sign that the trend toward conscious purchasing is growing. (Driessen, Hillebrand, Kok, & Verhallen, 2013). Therefore, we can generate the study research questions as follows:

RQ1: What Factors do Contribute to Impulse Buying Regarding Green Beauty Products?

RQ2: What Considerations should Marketers Consider when Developing Tactics for Impulse Purchases of Green Beauty Products?

The objective of this study is to identify and rank determinants affecting customers' impulse purchases of green beauty products. In addition, this paper also aims to discover the degree of influence of factors to impulse buying of green cosmetics in Dhaka City.

### II. LITERATURE REVIEW

An impulse purchase is a rising idea that is crucial to boosting sales, particularly in supermarkets. In this competitive era, businesses must comprehend consumer behavior (Akyuz, 2018). Impulse shopping is defined as shopping for products or items without making a list before visiting a store (Talukdar & Lindsey, 2013). When buyers have an unexpected, frequently strong need to buy something instantly, which is known as impulse buying. To comprehend the elements affecting impulse purchases, academic researchers and professionals have performed several studies (Lim & Yazdanifard, 2015). A variety of factors, including characteristics. shoppina environmental factors, and cultural factors, have positive impact on impulsive shoppers (Muruganantham & Bhakat, 2013). Once more, the shopper's unplanned purchasing behavior is inspired by a various variable that may be connected to the retail setting, customer characteristics, product features, diverse demographic, and sociocultural dimensions.

Consumers may prefer sustainable products because they perceive products with green attributes to be more effective than conventional alternatives. Due to the importance of green characteristics in evaluating the overall performance of products, there exist numerous studies exploring the role of such characteristics in affecting consumer preferences as well as purchase intention (Luchs & Kumar, 2017). Consumers have positive sentiments about environmentally friendly items and even report being willing to pay more for them since moral behavior benefits everyone in society (Berger, 2019).

Humans have a tendency toward utilizing and purchasing products that are natural and organic, such as food, clothing, and toiletries. Product attributes are associated with a consumer's propensity to make an unplanned buy during grocery shopping and retail characteristics. Products with comprehensive label explanations and nutritional value are more well-liked by impulsive consumers (Kozup, Creyer, & Burton, 2003). Customers have positive attitude toward the desire to purchase organic cosmetics. Additionally, consumer awareness, product knowledge, safety considerations, and environmental protection consciousness all play significant roles in influencing consumers' favorable attitudes toward green cosmetics (Nguyen et al., 2019).

Due to their lack of toxins and ease of decomposition, green beauty products are viewed as environmentally beneficial items (Wu, Zhou, & Chien, 2019). To develop organic consumption, environmental concern is therefore seen as the first step. Green cosmetic goods are more likely to be bought immediately and repeatedly by consumers whose attitudes are positively influenced by environmental concerns (Nguyen et al., 2019). A significant factor influencing purchasing behavior is the consumer's level of trust in eco-brands (Sewwandi & Dinesha, 2022). A vital indicator for the intention to buy green goods is the green trust (Tarabieh, 2021). Furthermore the packaging has a significant influence on the consumer's choice to buy (Cahyorini & Rusfian, 2012).

Consumer purchasing behavior is influenced by promotional tactics, including discounts, gifts, coupons, different schemes, price promotions, loyalty programs, gift packages, competitions, and prize packs. Sales promotion uses many incentive tactics, most of which are short-term, to encourage customers and, or retailers to complete their purchases faster or to make more sales (Kotler & Armstrong, 2010). On the other sides, the likelihood of purchase can also rise when several people are present (Luo, 2004). For instance, people tend to make more purchases in a group. Peer influence is significant in explaining green behavior, according to research on green purchasing (Khare, 2015).

Consumers' impulsiveness toward green beauty products is high not only in Bangladesh but also worldwide. Green products are becoming more popular, and demand for them is expanding. The main factors driving spontaneous purchases of green cosmetics include product benefits, pricing value, promotions, and health benefits. Considering the current situation, this research is crucial for both green cosmetics manufacturers and retailers to understand the elements that influence consumers' impulse buying behavior.

### III. RESEARCH GAP

This study is crucial for both companies that manufacture green beauty products and retailers that sell them to consumers. Even though there have been numerous studies in this field, most of the study has concentrated on impulse purchases of foods, groceries, clothing, and other consumer goods rather than green beauty products. Additionally, we also identified gaps in the conceptual frameworks of several studies. There have been no studies that particularly looked at these six factors (Perceived Product Benefits, Environmental concern, Green Trust, Packaging, Sales Promotions, and Peer Influences) to investigate customers' impulse buying tendencies for green beauty products as a group. As a result, there is a genuine empirical gap in the literature in this field.

### IV. CONCEPTUAL FRAMEWORK

Impulse buying is a prevalent aspect of consumer behavior, accounting for a substantial

proportion of sales across various product varieties (Chowdhury & Mehjabeen, 2021). Over the years, although the impulse purchasing phenomenon has caused research interest, it is since the 1980s, that researchers have related impulse purchases with a focus on consumer characteristics, traits, and behavioral dimensions (Stern, 1962).

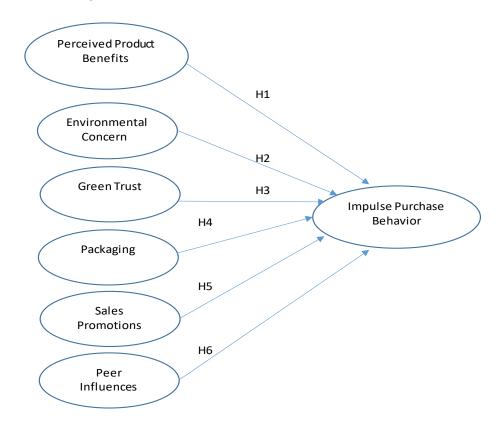


Figure 1: The Study's Conceptual Framework

### a) Perceived Product Benefits

Product benefits are the values customers get by using a product to satisfy their needs minus associated costs. Many businesses are searching for methods to "fine-tune" their product mix with preserving diversity and unique products (Grocer, 2011). Some marketers now portray their goods as being healthy (Bublitz & Peracchio, 2015). Thus, humans have a tendency toward utilizing and purchasing products that are natural and organic. Customers have a positive attitude toward the desire to buy green cosmetics, as well as a positive perception of the environment. (Nguyen et al., 2019). Therefore, the study's first hypothesis is:

H1: Perceived Product Benefits are Positively Associated with Impulse Purchase of Green Beauty Products.

### b) Environmental Concern

Individuals concerned about the environment tend to focus more on the ingredients in products and the production method (Nguyen et al., 2019). Due to their non-toxicity and ease of decomposition, green cosmetics are viewed as environmentally beneficial goods (Van Loo, Diem, Pieniak, & Verbeke, 2013). To foster green consumerism, environmental concern is therefore considered as the first step. Ecological awareness is a fundamental step that leads to the purchasing of natural items with the aim of environmental protection (Smith & Paladino, 2010). Consumer attitudes about purchasing and repurchasing organic cosmetic goods are positively influenced by environmental concerns. In sum we can hypothesize follows:

H2: Environmental Concern is Positively Associated with Impulse Purchase of Green Beauty Products.

### c) Green Trust

The best way to define trust is as "the ordinary person's willingness to believe in the product's capacity to achieve its purpose" (Chaudhuri & Holbrook, 2001). Trust suggests that customers are inclined to think favorably of the product. When evaluating trust in an air of expectation, the buyer wants to believe that the item is knowledgeable, responsible, and fair (Tarabieh, 2021). Trust is a psychological condition characterized by a willingness to embrace receptivity and a focus on constructive intentions (Foroudi, Nazarian, & Aziz, 2020). The definition of "green trust" is "a desire to rely on a commodity as a result of expectations regarding its environmental friendliness attributes" (Chen, 2010). Furthermore there is a strong correlation between the intention to make green purchases and green trust (Tarabieh, 2021). Therefore, our third hypothesis is:

H3: Green Trust is Positively Associated with Impulse Purchase of Green Beauty Products.

### d) Packaging

Product marketing and distribution depend on packaging in many ways. According to (Deng, 2009). Customers scrutinize the packaging of food products, and it has been found that there is a direct link between packaging and consumer buying intent. Additionally, there was a clear association between packaging, customer loyalty, and buyer desire to make an instant buy (Khraim, 2011). The shopper's buying decision at the time of sale is significantly influenced by packaging design. It has been demonstrated that consumers' judgments of the product's visual heaviness are influenced by where the product image is placed on a package front. The impacts of package form on volume perception, packaging preference, choice, consumption have recently been the focus of marketing researchers (Deng, 2009). In summary, the study's fourth hypothesis is:

H4: Packaging is Positively Associated with Impulse Purchase of Green Beauty Products.

### e) Sales Promotion

A strategy that acts as a direct enticement is sales promotion, providing customers, salespeople, or resellers with additional benefits or incentives for a product (Nagadeepa, Selvi, & Pushpa, 2015). Sales promotions have a favorable impact on consumer (Kotler & Armstrong, 2010). When behavior supermarkets offer discounts and promotions, it becomes more affordable for customers. Products offered at a discounted price are incorporated in sales promotions during events and activities (Nagadeepa, Selvi, & Pushpa, 2015).

H5: Sales Promotion is Positively Associated with Impulse Purchase of Green Beauty Products.

### Peer Influence

Peer effects, as it is commonly called in the research on economics and marketing, is a general phrase that illustrates how an individual's views, values, or behaviors are impacted by those of others in their peer group (Hernández-Julián & Peters, 2018). Shopping with friends increases shoppers' willingness to purchase. The likelihood of buying a product rises by more than 60% due to peer influence (Bapna & Umyarov, 2015). According to research, a shopper's relationships with their companions can have a substantial impact on their decision to make a green buy (Y. A. Kim & Srivastava, 2007). Therefore, the study's last hypothesis is:

H6: Peer Influence is Positively Associated with Impulse Purchase of Green Beauty Products.

### V. Research Methodology

The present research has conducted to identify the factors affectingimpulsepurchasing of green beauty products in Dhaka City. The study used a quantitative research approach. The population in this study were all customers in Dhaka who purchase green beauty products from various superstores, retail chains, shopping malls, and departmental stores. A simple random sampling technique is used to collect data. This research uses a research sample that amounted to 214 respondents. Any sample size greater than 200 is adequate for a practical data analysis (Hoe, 2008). For a sophisticated path model, 200 samples or even more are desirable (Kline & Rosenberg, 2010). A selfadministrated structured questionnaire was provided to the respondents. All the constructs were measured by 5 points Likert scale (1- Strongly Disagree, 2 - Disagree, 3 - Neutral, 4 - Agree, 5 - Strongly Agree).

Table 1: Variable Names, the Number of Indicators and Research Adopted

No.	Variable	The Number of Indicators	Research References
1	Perceived Product Benefits (PB)	3	(Nguyen et al., 2019)
2	Environmental Concern	4	(Van Loo et al., 2013)
3	Green Trust	2	(Tarabieh, 2021)
4	Packaging	3	(Deng, 2009)
5	Sales Promotion	3	(Nagadeepa et al., 2015)
6	Peer Influence	3	(Bapna & Umyarov, 2015)
7	Impulse Buying behavior	3	(Rook & Fisher, 1995) (Sharma, Sivakumaran, & Marshall, 2010)

Impulse Buying Behavior serves as the only dependent variable in a structural model that is estimated and measured using SmartPLS 2.0 software (Henseler, Ringle, & Sinkovics, 2009). This software completes two tasks: it first establishes the relationships between the constructs and, second, it identifies the

specific ways that each measuring construct influences impulse buying. It also computes the non-parametric bootstrap procedure's statistical validity of the factor loadings and path coefficients (Davison, Hinkley, & Young, 2003).

### VI. Data Analysis

### Descriptive Data Analysis

Table 2: Demographic Profile

Description Frequency Percentage		Description	Frequency	Percentage		
Gender		,	Occupation			
<ol> <li>Male</li> <li>Female</li> </ol>	105	49.1	student     Businessmen	93	43.4	
Z. Terriaic	109	50.9	service holders	38	17.8	
Total	214	100	4. housewife 5. others	73	34.1	
	Age			6	2.8	
<ol> <li>below 20</li> <li>20-30</li> </ol>	24	11.2		4	1.9	
3. 31-40	114	53.3	Total	214	100.0	
<ul><li>4. 41-50</li><li>5. above 50</li></ul>	58	27.1	In	ncome		
c. assis cc	17	7.9	1. below 15000 2. 15001-30000	60	28.0	
	1	.5	3. 15100-30000	62	29.0	
Total	214	100.0	4. 30100-45000 5. 45100-60000	60	28.0	
E	Education			27	12.6	
1. below SSC	12	5.6		5	2.3	

2. SSC	13	6.1	Total	214	100
3. HSC	74	34.6			
4. Bachelor	76	35.5			
5. Masters	39	18.2			
Total	214	100			

Source: Questionnaire Data, 2022

Table 2's demographic profile lists respondents' age, level gender, of education, occupation, and income. Male respondents made up 49.1% (n = 105) while female respondents made up 50.9% (n = 109), as shown by the frequency distribution in Table 2. In addition, 53.3% of respondents were between the ages of 20 and 30 (n = 114), whereas 27.1% were between the ages of 31 and 40 (n = 58). These findings would suggest that younger age groups are more likely than older ones to engage in impulsive purchasing. 43.5% of respondents are students (n = 93) and 34.1% are service members (n = 73). Most respondents (34.6%) had a high school diploma, 35.5% had a bachelor's degree, and 18.2% had a master's degree (n = 74). The respondents' gender, age, education level, occupation, and income are listed in the demographic profile in Table 2. This result suggests that the respondents to the survey are well educated.

### b) Multicollinearity Testing

The variance Inflation Factor is used to evaluate multicollinearity (VIF). A VIF score of larger than 5 indicates construct collinearity. Hence the value should be lower than 5.

Table 3: Multicollinearity Testing

Construct Name and Items	VIF
Perceived Product Benefits (PB)	
PB1: I favor organic cosmetics because there are no adverse effects.	1.105
PB2: I think there are many health advantages to using green cosmetics that are made with	1.295
the environment in mind.	1.213
PB3: I prefer green cosmetics because they don't contain synthetic coloring.	1.213
Environmental Concern (EC)	
EC1: Because organic cosmetics are better for the earth, I buy them.	1.375
EC2: I like using disposable organic cosmetics since they are convenient.	1.820
EC3: Green items, in my opinion, do not hurt the environment.	2.087
EC4: I think using green items reduces pollution.	1.811
Green Trust (GT)	
GT1: Green products' environmental commitments are, in my opinion, largely trustworthy.	1.010
GT2: In my experience, this product's environmental performance is generally reliable.	1.010
Packaging (PCK)	
PCK1: I think colorful packaging encourages me to buy	1.473
PCK2: I buy green beauty products since I can reuse the attractive containers of the	1.624
products.	
PCK3: I'm tempted to buy by the attractive container of green cosmetics.	1.679
Sales Promotion (SP)	
SP1: Price reductions, in my opinion, persuade me to buy green cosmetics.	1.469
SP2: When presents are provided, I like to purchase green cosmetics.	1.445
SP3: When shopping organic cosmetics, I like Buy One Get One Free (BOGOF).	1.129
Peer Influence (PI)	
PI1: I frequently discuss eco-friendly cosmetics with my friends.	1.874
Pl2: I frequently hear from friends about their familiarity with and first-hand knowledge of	1.591
green products.	
Pl3: I frequently go shopping with my friends for green products.	1.821
Impulse Buying behavior (IBB)	
IBB1: I prefer to make impulse purchases.	1.789
IBB3: I prefer impulse purchases on a regular basis.	2.019
IBB2: impulse purchases make me happy.	1.934

Source: Statistical Data Processing using PLS

According to the findings of the multicollinearity test presented in Table 3, there exists no collinearity in any of the construct because every itemunder each construct in the study model has a VIF value of less than 5

### c) Scale Validity, Reliability, and Assessment

Each construct, and the visual elements used in this study, were developed via examinations of the

literature, and changed in response to the impulse buying habits of many consumers in Dhaka City. Exploratory factor analysis (EFA) and confirmatory factor analysis were used to enhance and validate the measurement scale (CFA). Before using the factor analysis, it has confirmed that the conditions of normality and linearity were upheld.

Construct	Items	Loadings	Cronbach's Alpha (α)	Composite Reliability (CR)	AVE
	PB1	0.583	0.561	0.772	0.535
Perceived Product Benefits	PB2	0.809			
	PB3	0.780			
	EC1	0.658	0.804	0.871	0.631
Environmental Concern	EC2	0.835			
	EC3	0.862			
	EC4	0.806			
	GT1	0.607	0.179	0.701	0.546
Green Trust	GT3	0.851			
	PCK1	0.745	0.770	0.849	0.656
Packaging	PCK2	0.934			
	PCK3	0.735			
	SP1	0.837	0.646	0.808	0.589
Sales Promotion	SP2	0.844			
	SP3	0.594			
	PI1	0.871	0.804	0.884	0.719
Peer Influences	Pl2	0.818			
	PI3	0.853			
	IBB1	0.855	0.830	0.898	0.746
Impulse Purchase Behavior	IBB2	0.872			
,	IBB3	0.864			

Note: AVE-Average Variance Extracted, CR-Composite Reliability.

				_	
lable	5' I a	tent V	'ariable	: Corre	lation

Constructs	EC	GT	IBB	PB	PCK	PI	SP
EC	0.794						
GT	0.098	0.739					
IBB	0.789	0.079	0.864				
PB	0.777	0.053	0.722	0.731			
PCK	_0.077	0.541	-0.146	-0.129	0.810		
PI	0.756	0.150	0.787	0.679	-0.149	0.848	
SP	0.581	0.142	0.632	0.529	-0.009	0.576	0.767

If the average variance extracted (AVE) and the external factor loadings are more than 0.50, the explained variance will be larger than the measurement error in convergent validity (Fornell & Larcker, 1981). As a result, the computed values for the factor loadings are respectively.583 and.934, AVE in this study are and 0.537 and 746. (Table 4). The values of composite reliability (CR) (Raykov, 1997) and Cronbach's alpha, which are meant to estimate scale reliability with the recommended threshold criterion of 0.70 for both, are used to quantify the internal consistency of the 1994). Cronbach's alpha values (Nunnally, composite reliability values, respectively, vary from 0.179 to 0.830 and 0.701 to 0.898, as shown in Table 4. The measurement model consequently demonstrates good construct validity and reliability.

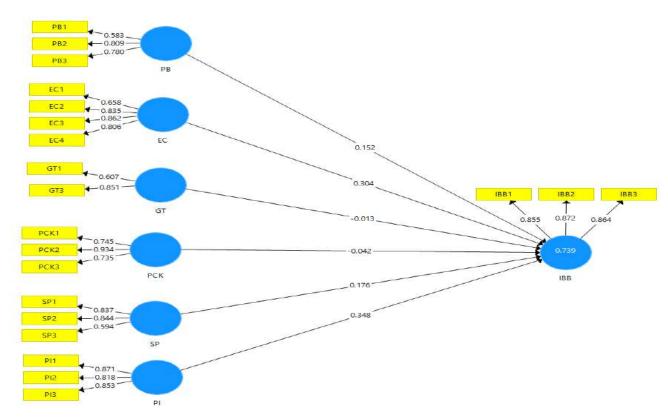


Figure 2: Structure Equation Model

### Hypothesis Test Result using SEM

Table 6 below shows the results of a hypothesis test using a structural equation model based on variance (SEM). The hypothesis is significant if the tvalue is greater than 1.96 and the statistical significance is set at 5%.

Table 6: Hypotheses Test Results

Hypothesis	Coefficients (β)	Sample Mean (M)	Standard Deviation (STDEV)	T Statistics	P Values	Significant
PB -> IBB	0.152	0.155	0.073	2.072	0.039	Significant
EC -> IBB	0.304	0.307	0.077	3.920	0.000	Significant
GT -> IBB	-0.013	-0.002	0.045	0.297	0.766	Not Significant
PCK -> IBB	-0.042	-0.049	0.039	1.076	0.283	Not Significant
SP -> IBB	0.176	0.174	0.051	3.428	0.001	Significant
PI -> IBB	0.348	0.344	0.078	4.481	0.000	Significant

Note: T-Statistics and P-Values

The results of the first hypothesis test, which are shown in Table 6, show that consumer impulse purchases of green beauty products are strongly influenced by the perceived benefits of the product ( $\beta$  = 0.152, t-value =2.072; p-value =0.039; p-value is less than .05). H1 is consequently approved. Table 6 further shows that customers' environmental concerns have a significant impact on their spontaneous purchases of green beauty products ( $\beta = 0.304$ , t-value = 3.920; pvalue =0.000; p- value is less than .05). Therefore, H2 is approved. It may be said that H3 is disapproved based on the findings of the H3 test, which show that green trust has a negative relationship with impulsive purchases of green beauty goods with a value of  $(\beta = -$ 0.013; t-value= 0.297; p-value=0.766, p- value is greater than .05),H4 is likewise rejected based on the results of the test, which show that product packaging had no effect on customers' impulse purchases of green beauty products ( $\beta$ = -0.042, t-value= 1.076; pvalue=0.283, p-value is greater than.05). Based on the findings,  $(\beta = 0.176, \text{ t-value} = 3.428; \text{ p-value} = 0.001, \text{ p-}$ value is less than.05) which are shown in Table 6 and demonstrate that sales promotions offered by marketers' impact customers' impulsive purchasing behavior regarding green cosmetics, the H5 is also accepted. The findings of the H6 test, which are shown in Table 6, indicate that peer influence is positively associated with customers' impulse purchases of green cosmetics with the value of ( $\beta$ = 0.348, t-value=4.481; pvalue=.000, p-value is less than.05). Accordingly, H6 is also accepted.

### VII. RESULT AND DISCUSSION

The current study exhibits factors impacting consumer impulse purchase regarding green beauty products at various superstores/ retail chains or supermarkets in Bangladesh's central region. The result of the first hypothesis test in this study shows that consumer impulse purchases of green beauty products

are strongly influenced by the perceived benefits of the product (p-value<0.05) (Table 6), which is also supported by other studies (Nguyen et al., 2019). Therefore, the advantages green cosmetics provide for users influence impulsive purchasing significantly. Marketers must concentrate on creating product values. The second hypothesis confirms that customers' environmental concerns have a significant impact on their spontaneous purchases of green beauty products (p-value < 0.05), which is also supported by (Van Loo et al., 2013). As the prevalence of impulse purchases rises, marketers are focusing heavily on environmental concerns. Marketing professionals should implement initiatives to raise environmental awareness. The third and fourth hypotheses show contradictory findings that green trust has a negative relationship with impulsive purchases of green beauty goods (p>.005) and product packaging did not affect customers' impulse purchases of green beauty products (p>.005). This finding contradicts earlier research (Tarabieh, 2021) and (Mubarak, 2020). Considering these findings, we can say people in Bangladesh are less trusting of green cosmetics. Marketers must reflect carefully on how to boost consumer confidence in sustainable and environmental cosmetics. The fifth hypothesis confirms that sales promotions offered by marketers' impact customers' impulsive purchasing behavior regarding green cosmetics. The result is also supported by previous studies (Nagadeepa et al., 2015). Marketers must provide consumers with time-worthy sales promotions. The sixth hypothesis shows that peer influence is positively associated with customers' impulse purchases of green cosmetics, which is also supported by (J. E. Kim & Kim, 2012). Retail marketers must develop a pleasant shopping environment for customers so that more people can travel together and influence one another.

# Global Journal of Management and Business Research (E) Volume XXII Issue III Version I 🚡 Year

### VIII. STUDY IMPLICATIONS AND FUTURE RESEARCH

Consumers' impulsive buying behavior may be caused by a variety of circumstances, still, this study will give consumers a clear understanding of what variables are motivating them to buy green beauty goods impulsively. A further goal may be to investigate the effects of Bangladesh's green beauty products marketing techniques. Retailers in Bangladesh will benefit from the findings of this research because they will have a better understanding of consumers' impulsive buying behavior, which will help them create effective marketing and merchandising strategies. The industry for beauty products in Bangladesh will be better understood by businesses with this information. In several significant areas, this study will offer theoretical additions to the literature on green marketing. Market managers of products with improved environmental performance will benefit from some of the information in the current investigation. Our findings will, first and foremost, offer some recommendations for businesses that decide to either capitalize on green products existing in their portfolios or incorporate green features into new products. This study will serve as an additional tool for research in this area.

### IX. Limitations

Fundamental limitations persist meticulous study efforts; they might be solved by future scholars. The results cannot be extended to other regions or cities of the country due to differences in consumer behavior and financial capability. Another difficulty was gathering data from impulsive shoppers since the researcher did not visit many of the retail or superstore locations in Dhaka where customers locate or visit. Although there are many more factors that contribute to impulsive buying, the study develops a research framework with six extrinsic variables. It is required to include other intrinsic characteristics, such as interpersonal influence, consumer engagement, consumption habits, and the economic history of consumers in different regions of the country, to obtain more comprehensive insights.

### X. Conclusion

Bangladesh's demand for eco-friendly items has greatly expanded because of the country's growing environmental awareness. According to the Bangladesh Cosmetics and Toiletries Importers Association, 80 percent of cosmetics are produced in Bangladesh. All the rest are imports. People are purchasing green beauty products increasingly regularly, spontaneously, and impulsively, as a consequence of a variety of factors. As a result, to develop efficient marketing strategies, marketers must identify the possible reasons why consumers buy organic cosmetics on an impulsive basis.

### ACKNOWLEDGEMENT

The author is appreciative of the journal's anonymous referees for their incredibly helpful suggestions that helped the article's quality.

### References Références Referencias

- 1. Akyuz, A. (2018). Determinant factors influencing impulse buying behavior of Turkish customers in supermarket setting. International Journal of Research in Business and Social Science (2147-4478), 7(1), 1-10.
- Bapna, R., & Umyarov, A. (2015). Do your online friends make you pay? A randomized field experiment on peer influence in online social networks. Management Science, 61(8), 1902-1920.
- Berger, J. (2019). Signaling can increase consumers' willingness to pay for green products. Theoretical model and experimental evidence. Journal of consumer behaviour, 18(3), 233-246.
- Bublitz, M. G., & Peracchio, L. A. (2015). Applying industry practices to promote healthy foods: An exploration of positive marketing outcomes. Journal of Business Research, 68(12), 2484-2493.
- Cahyorini, A., & Rusfian, E. Z. (2012). The effect of packaging design on impulsive buying. BISNIS & BIROKRASI: Jurnal Ilmu Administrasi dan Organisasi,
- Chaudhuri, A., & Holbrook, M. B. (2001). The chain of effects from brand trust and brand affect to brand performance: the role of brand loyalty. Journal of marketing, 65(2), 81-93.
- Chen, Y.-S. (2010). The drivers of green brand equity: Green brand image, green satisfaction, and green trust. Journal of Business Ethics, 93(2), 307-319.
- Chowdhury, F. (2020). The Impact of Socio-Cultural Factors in Impulse Purchasing Behaviour of Clothes in Bangladesh. J. Bus. Adm, 41, 15-28.
- Chowdhury, F., & Mehjabeen, M. (2021). The Impact of Culture on Impulse Buying Behavior in Bangladesh: Global Academy of Training and Research (GATR) Enterprise.
- 10. Davison, A. C., Hinkley, D. V., & Young, G. A. (2003). Recent developments in bootstrap methodology. Statistical Science, 141-157.
- 11. Deng, X. (2009). Consumer response to visual aspects of packaging and product design. University of Pennsylvania.
- 12. Driessen, P. H., Hillebrand, B., Kok, R. A., & Verhallen, T. M. (2013). Green new product development: the pivotal role of product greenness. IEEE Transactions on Engineering Management, 60(2), 315-326.

- 13. Fornell, C., & Larcker, D. F. (1981). Evaluating structural equation models with unobservable variables and measurement error. Journal of Marketing Research, 18(1), 39-50.
- 14. Foroudi, P., Nazarian, A., & Aziz, U. (2020). The effect of fashion e-Blogs on women's intention to use Digital and Social Media Marketing (pp. 19-40): Springer.
- 15. Grocer, P. (2011). PG's 78th Annual Report of the Grocery Industry. V (http://www. progressivegrocer. com/inprint/article/id1684/crunching\*the\*numbers/). Accessed on August, 23, 2013.
- 16. Heilman, C. M., Nakamoto, K., & Rao, A. G. (2002). Pleasant surprises: Consumer response to unexpected in-store coupons. Journal of Marketing Research, 39(2), 242-252.
- 17. Henseler, J., Ringle, C. M., & Sinkovics, R. R. (2009). The use of partial least squares path modeling in international marketing New challenges international marketing: Emerald Group Publishing Limited.
- 18. Hernández-Julián, R., & Peters, C. (2018). Physical appearance and peer effects in academic performance. Applied Economics Letters, 25(13), 887-890.
- 19. Hoe, S. L. (2008). Issues and procedures in adopting structural equation modelling technique. Journal of Quantitative Methods, 3(1), 76.
- 20. Kaur, L., Singh, A. P., Singh, A. P., & Kaur, T. (2021). A review on herbal cosmetics. International Journal of Pharmaceutics and Drug Analysis, 196-201.
- 21. Khare, A. (2015). Antecedents to green buying behaviour: a study on consumers in an emerging economy. Marketing Intelligence & Planning.
- 22. Khraim, H. S. (2011). The influence of brand loyalty on cosmetics buying behavior of UAE female consumers. International Journal of Marketing Studies, 3(2), 123.
- 23. Kim, J. E., & Kim, J. (2012). Human factors in retail environments: a review. International journal of retail & distribution management.
- 24. Kim, Y. A., & Srivastava, J. (2007). Impact of social influence in e-commerce decision making. Paper presented at the Proceedings of the ninth international conference on Electronic commerce.
- 25. Kline, S. J., & Rosenberg, N. (2010). An overview of innovation. Studies on science and the innovation process: Selected works of Nathan Rosenberg, 173-203.
- 26. Kotler, P., & Armstrong, G. M. (2010). Principles of Marketing (Global ed): New york: Pearson.
- 27. Kozup, J. C., Creyer, E. H., & Burton, S. (2003). Making healthful food choices: the influence of health claims and nutrition information on consumers' evaluations of packaged food products and restaurant menu items. Journal of marketing, 67(2), 19-34.

- 28. Lim, P. L., & Yazdanifard, R. (2015). What internal and external factors influence impulsive buying behavior in online shopping? Global Journal of Management and Business Research.
- 29. Luchs, M. G., & Kumar, M. (2017). "Yes, but this other one looks better/works better": how do consumers respond to trade-offs between sustainability and other valued attributes? Journal of Business Ethics, 140(3), 567-584.
- 30. Luo, X. (2004). Group dynamics of impulse buying: an extended social facilitation perspective. ACR North American Advances.
- 31. Mubarak, K. (2020). An analysis of factors impacting consumer purchase intention on herbal products.
- 32. Munir, Z., Muehlstein, O., & Nauhbar, V. (2015). Bangladesh: The surging consumer market nobody saw coming. Boston, Massachusetts. Available online: https://www.scribd.com/document/34828 8206/BCG-Bangladesh-Surging-Consumer-Market-Oct-2015-Tcm80-199361 (accessed on 14 June 2016).
- 33. Muruganantham, G., & Bhakat, R. S. (2013). A review of impulse buying behavior. International Journal of Marketing Studies, 5(3), 149.
- 34. Nagadeepa, C., Selvi, J. T., & Pushpa, A. (2015). Impact of sale promotion techniques on consumers' impulse buying behaviour towards apparels at Bangalore. Asian Journal of Management Sciences & Education, 4(1), 116-124.
- 35. Nguyen, P. N. D., Nguyen, V. T., & Vo, N. N. T. (2019). Key determinants of repurchase intention toward organic cosmetics. The Journal of Asian Finance, Economics and Business, 6(3), 205-214.
- 36. Nunnally, J. C. (1994). Psychometric theory 3E: Tata McGraw-hill education.
- 37. Rook, D. W., & Fisher, R. J. (1995). Normative influences on impulsive buying behavior. Journal of consumer research, 22(3), 305-313.
- 38. Sewwandi, J., & Dinesha, P. (2022). The impact of green marketing tools on green product purchase behavior: the moderation effect of consumer demographics. Asian Journal Marketing Management, 1(01).
- 39. Sharma, P., Sivakumaran, B., & Marshall, R. (2010). Impulse buying and variety seeking: A trait-Journal of Business correlates perspective. Research, 63(3), 276-283.
- 40. Smith, S., & Paladino, A. (2010). Eating clean and green? Investigating consumer motivations towards the purchase of organic food. Australasian Marketing Journal (AMJ), 18(2), 93-104.
- 41. Stern, H. (1962). The significance of impulse buying today. Journal of marketing, 26(2), 59-62.
- 42. Talukdar, D., & Lindsey, C. (2013). To buy or not to buy: Consumers' demand response patterns for healthy versus unhealthy food. Journal of marketing, 77(2), 124-138.

- 43. Tarabieh, S. (2021). The impact of greenwash practices over green purchase intention: The mediating effects of green confusion, Green perceived risk, and green trust. Management Science Letters, 11(2), 451-464.
- 44. Usrey, B., Palihawadana, D., Saridakis, C., & Theotokis, A. (2020). How downplaying product greenness affects performance evaluations: Examining the effects of implicit and explicit green signals in advertising. Journal of Advertising, 49(2), 125-140.
- 45. Van Loo, E. J., Diem, M. N. H., Pieniak, Z., & Verbeke, W. (2013).Consumer attitudes, knowledge, and consumption of organic yogurt. Journal of dairy science, 96(4), 2118-2129.
- 46. Wu, W., Zhou, L., & Chien, H. (2019). Impact of consumer awareness, knowledge, and attitudes on organic rice purchasing behavior in China. Journal of Food Products Marketing, 25(5), 549-565.